

CMS Prior Authorization Metrics Report Output

Automated summary built from CMS\_INTEROP\_2025 and Details. Update source tabs and this tab refreshes automatically.

CMS Prior Authorization Metrics Report Output      Acentra Health      Reporting Year      2025

Standard (non-urgent) total requests	45,993	Expedited (urgent) total requests	111
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**Standard (non-urgent) Prior Authorization Requests**

	How many times this happened	Out of total requests	Percentage
Request approved	45,299	45,993	98.49%
Request denied	694	45,993	1.51%

	How many times this happened	Out of total requests	Percentage
(optional) Request approved timely	44,216	45,993	96.14%
(optional) Request denied timely	1,388	45,993	3.02%

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	12,655	45,993	27.52%
(optional) Request denied after time for review was extended	603	45,993	1.31%

	How many times this happened	Out of total appeals	Percentage
Request approved only after appeal	68	81	83.95%
(optional) Request denied after appeal	13	81	16.05%

**Expedited (urgent) Prior Authorization Requests**

**(Response due to provider within 72 hours)**

	How many times this happened	Out of total requests	Percentage
Request approved	110	111	99.10%
Request denied	1	111	0.90%

	How many times this happened	Out of total requests	Percentage
(optional) Request approved timely	61	111	54.95%
(optional) Request denied timely	1	111	0.90%

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	59	111	53.15%
(optional) Request denied after time for review was extended	0	111	0.00%

	How many times this happened	Out of total appeals	Percentage
(optional) Request approved only after appeal			
(optional) Request denied after appeal			

**Time Between Receiving a Prior Authorization Request and Sending a Decision**

	Mean (Average) Time	Median (Middle) Time	
Standard (non-urgent) Prior Authorization Requests (timely response due to provider)	2.90 days	2.00 days	
Expedited (urgent) Prior Authorization Requests (timely response due to provider)	1.9 hours	2.0 hours	

**Notes / assumptions**

- Counts that already exist in CMS\_INTEROP\_2025 are summed directly from that tab.
  - Optional metrics not present as direct aggregates in CMS\_INTEROP\_2025 are calculated from Details.
  - Appeals are excluded from non-appeal metrics. Expedited appeal counts currently evaluate to zero from the source data.
  - Expedited timing is calculated from hourly TAT values in Details and converted to days for CMS-style display.
- Source tabs: CMS\_INTEROP\_2025 and Details. Refresh by replacing source data only.