

CMS Prior Authorization Metrics Report Output

Automated summary built from CMS\_INTEROP\_2025 and Details. Update source tabs and this tab refreshes automatically.

CMS Prior Authorization Metrics Report Output      Acentra Health      Reporting Year      2025

Standard (non-urgent) total requests	33,037	Expedited (urgent) total requests	0
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**Standard (non-urgent) Prior Authorization Requests**

	How many times this happened	Out of total requests	Percentage
Request approved	33,029	33,037	99.98%
Request denied	8	33,037	0.02%

	How many times this happened	Out of total requests	Percentage
(optional) Request approved timely	32,327	33,037	97.85%
(optional) Request denied timely	8	33,037	0.02%

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	3,196	33,037	9.67%
(optional) Request denied after time for review was extended	8	33,037	0.02%

	How many times this happened	Out of total appeals	Percentage
Request approved only after appeal	0	0	-
(optional) Request denied after appeal	0	0	-

**Expedited (urgent) Prior Authorization Requests  
(Response due to provider within 72 hours)**

	How many times this happened	Out of total requests	Percentage
Request approved	0	0	-
Request denied	0	0	-

	How many times this happened	Out of total requests	Percentage
(optional) Request approved timely	0	0	-
(optional) Request denied timely	0	0	-

	How many times this happened	Out of total requests	Percentage
Request approved only after time for review was extended	0	0	-
(optional) Request denied after time for review was extended	0	0	-

	How many times this happened	Out of total appeals	Percentage
(optional) Request approved only after appeal			
(optional) Request denied after appeal			

**Time Between Receiving a Prior Authorization Request and Sending a Decision**

	Mean (Average) Time	Median (Middle) Time	
Standard (non-urgent) Prior Authorization Requests (timely response due to provider)	1.71 days	1.00 days	
Expedited (urgent) Prior Authorization Requests (timely response due to provider)	-	-	

**Notes / assumptions**

- Counts that already exist in CMS\_INTEROP\_2025 are summed directly from that tab.
- Optional metrics not present as direct aggregates in CMS\_INTEROP\_2025 are calculated from Details.
- Appeals are excluded from non-appeal metrics. Expedited appeal counts currently evaluate to zero from the source data.
- Expedited timing is calculated from hourly TAT values in Details and converted to days for CMS-style display.

Source tabs: CMS\_INTEROP\_2025 and Details. Refresh by replacing source data only.