



Bureau for Medical Services

WVBMS Drug Utilization Board

November 19, 2025

*Angela Wowczuk, Doctor of Pharmacy,
BCPS, AAHIVE*

*Director, Rational Drug Therapy Program
Service Assistant Professor
WVU School of Pharmacy*



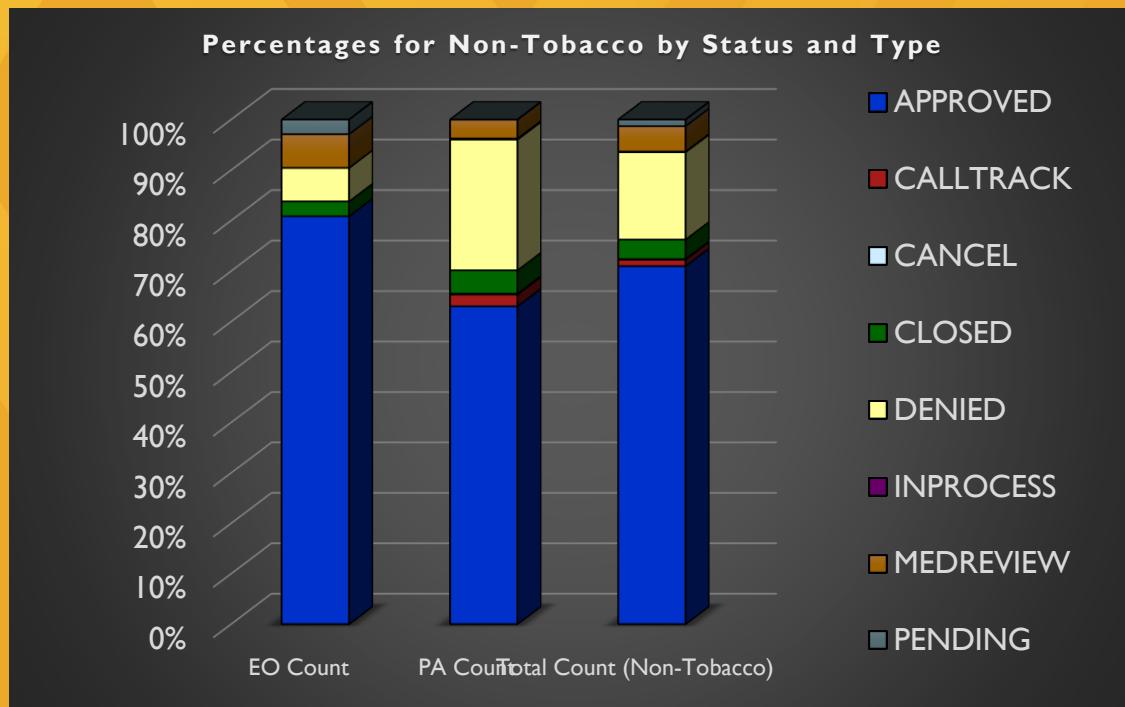
RDTP Updates

- New Director of RDTP: Chris Hale
- Angie Wowczuk taking role of Administrative Director
- Courtney Babe Lead Pharmacist



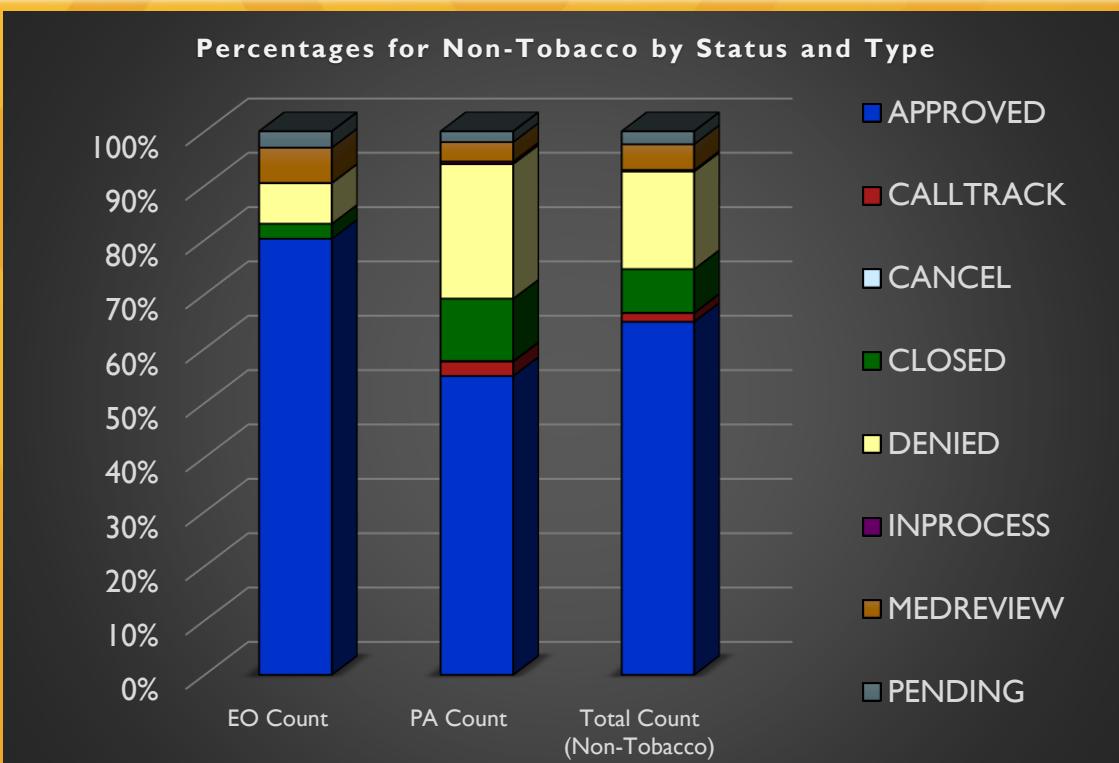
September 2025 Program Summary

	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	7,875	80.87%	7,623	63.05%	15,498	71.00%
DENIED	645	6.62%	3,127	25.86%	3,772	17.28%
PENDING	282	2.90%	3	0.02%	285	1.31%
Total Program Reviews (including Calltrack, Cancel, Closed, Inprocess, and Medreview status)	9,738	39.52% Of EO/PA total	12,091	49.07% Of EO/PA total	21,829	88.60%
# Member ID# s	7,186	1.36	9,684	1.25	16,870	1.29



October 2025 Program Summary

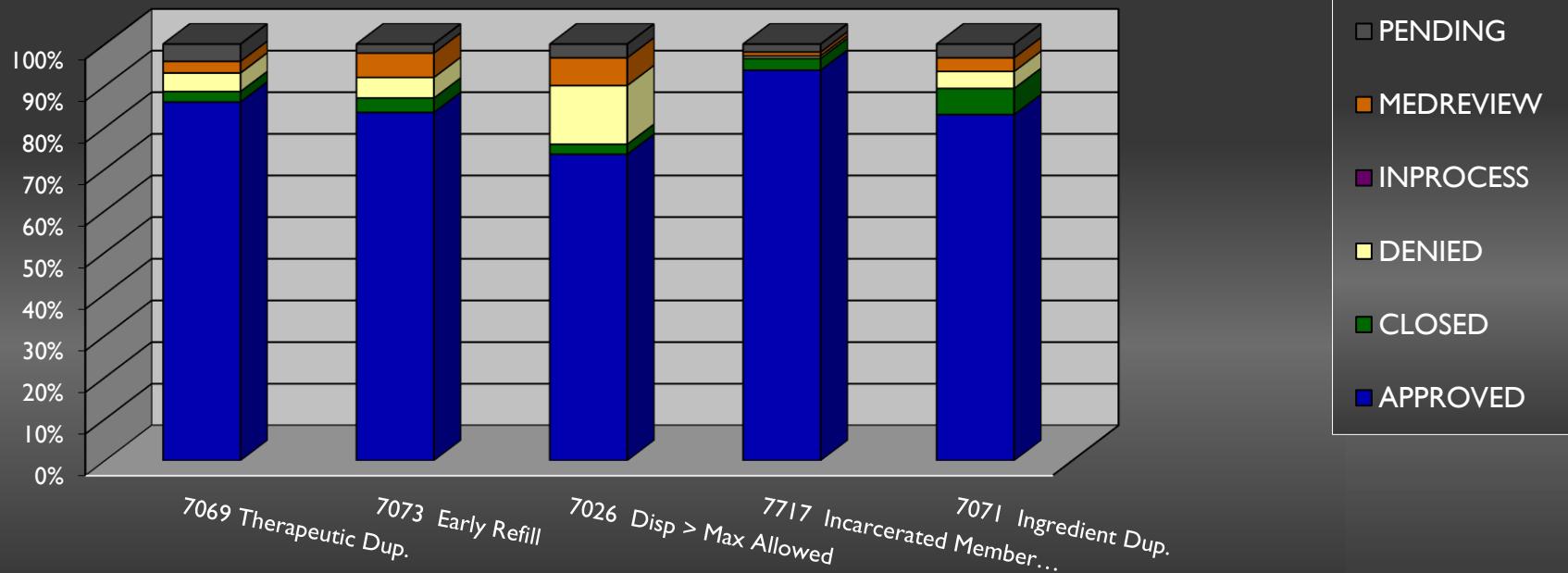
	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	8,344	80.22%	8,766	54.96%	17,110	64.93%
DENIED	778	7.48%	3,952	24.78%	4,730	17.95%
PENDING	312	3.00%	315	1.98%	627	2.38%
Total Program Reviews (including Calltrack, Cancel, Closed, Inprocess, and Medreview status)	10,401	35.79% Of EO/PA total	15,949	54.88% Of EO/PA total	26,350	90.67%
# Member ID# s	7,627	1.36	12,225	1.30	19,852	1.33



September 2025 Edit Overrides

EO Status	7069 Ther.Dup	7073 Early Refill	7026 Disp>Exceeds Max	7717 Incarcerated Member Edit	7071 Ingredient Dup.
APPROVED	86.09%	83.58%	73.52%	93.74%	83.06%
DENIED	4.45%	4.96%	14.11%	0.59%	4.10%
PENDING	4.13%	2.15%	3.28%	1.89%	3.28%
Total EO's (including, Closed, Inprocess, and Medreview status)	3,775	2,137	914	846	366
% of TOTAL EO COUNT	35.60%	20.15%	8.62%	7.98%	3.45%

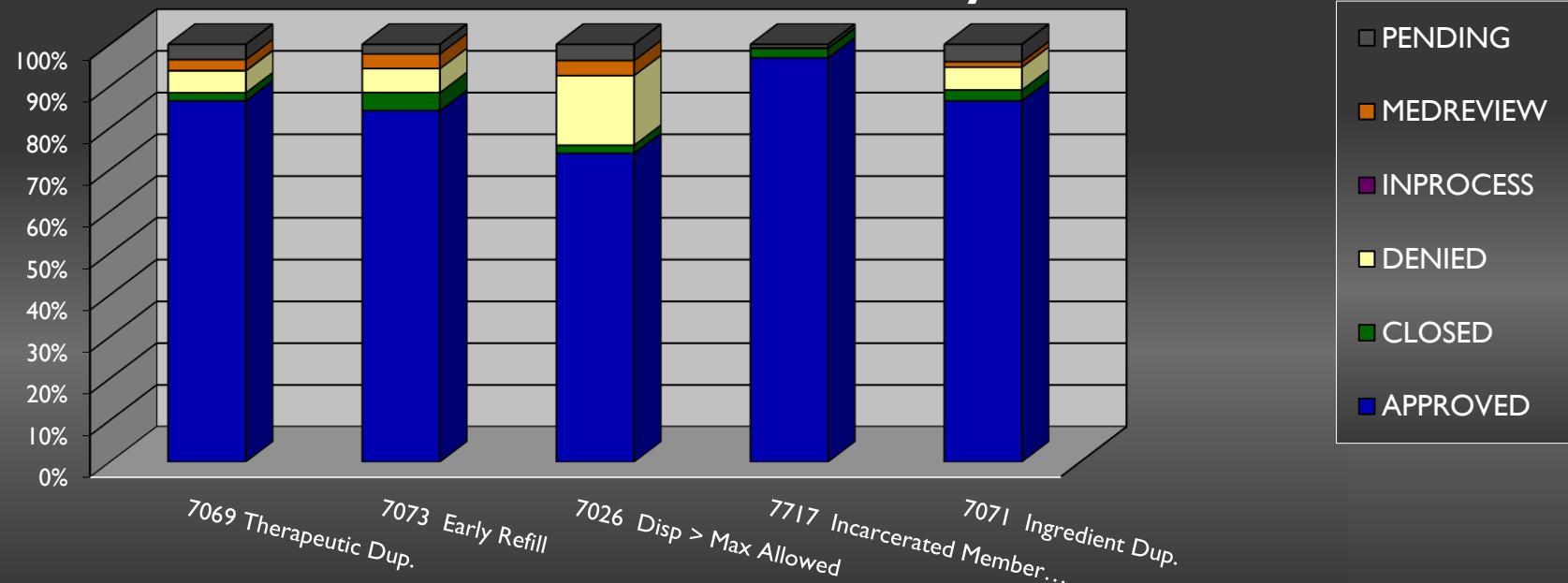
Edit Override Summary Chart



October 2025 Edit Overrides

EO Status	7069 Ther.Dup	7073 Early Refill	7026 Disp>Exceeds Max	7717 Incarcerated Member Edit	7071 Ingredient Dup.
APPROVED	86.46%	84.13%	73.88%	96.77%	86.46%
DENIED	5.25%	5.75%	16.70%	0.00%	5.47%
PENDING	3.65%	2.27%	3.88%	0.87%	4.17%
Total EO's (including, Closed, Inprocess, and Medreview status)	4,188	2,243	1,030	806	384
% of TOTAL EO COUNT	37.37%	20.02%	9.19%	7.19%	3.43%

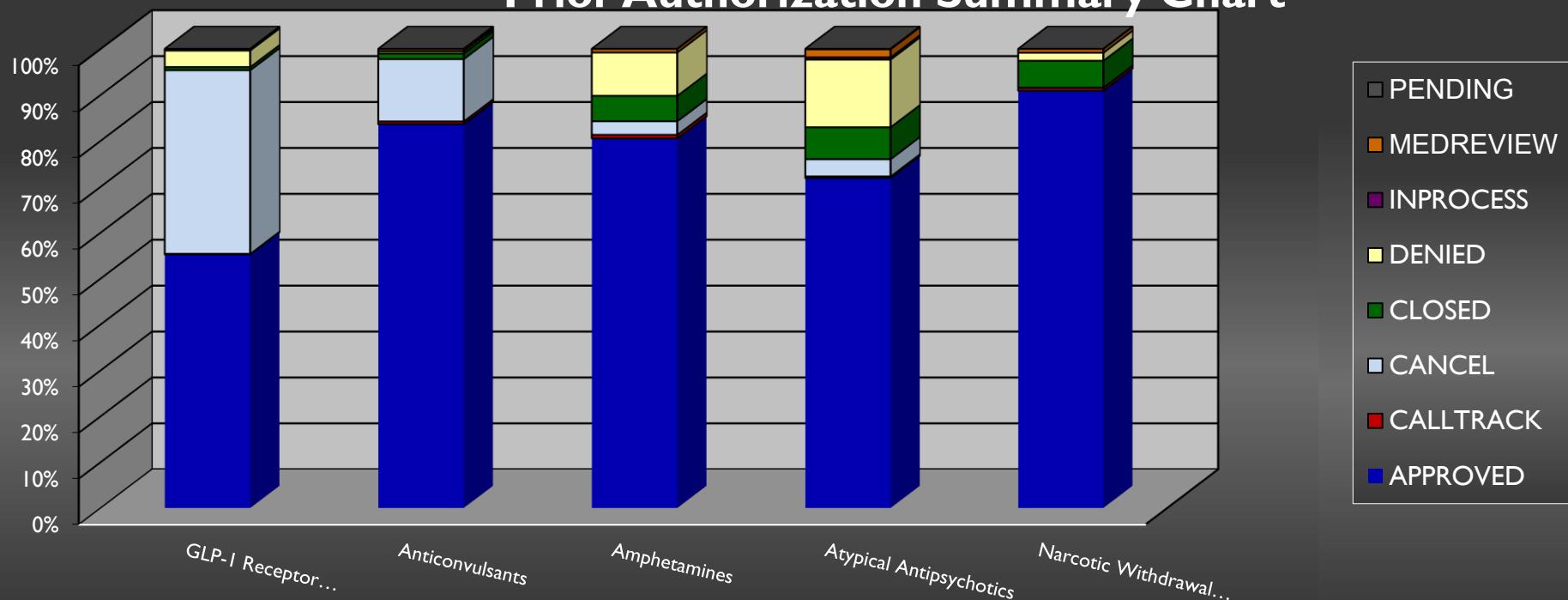
Edit Override Summary Chart



September 2025 PA Stats

PA Status	GLP-1 Receptor Agonists	Anticonvulsants	Amphetamines	Atypical Antipsychotics	Narcotic Withdrawal Therapy Agents
APPROVED	55.25%	83.62%	80.50%	71.90%	90.90%
DENIED	3.61%	0.50%	9.44%	14.73%	1.75%
PENDING	0.00%	0.00%	0.00%	0.08%	0.00%
Totals (including, Calltrack, Cancel, Closed, Inprocess, and Medreview status)	2,630	2,393	1,282	1,249	1,088
Top Medication	Ozempic	Divalproex DR	Adderall IR	Vraylar	Sublocade

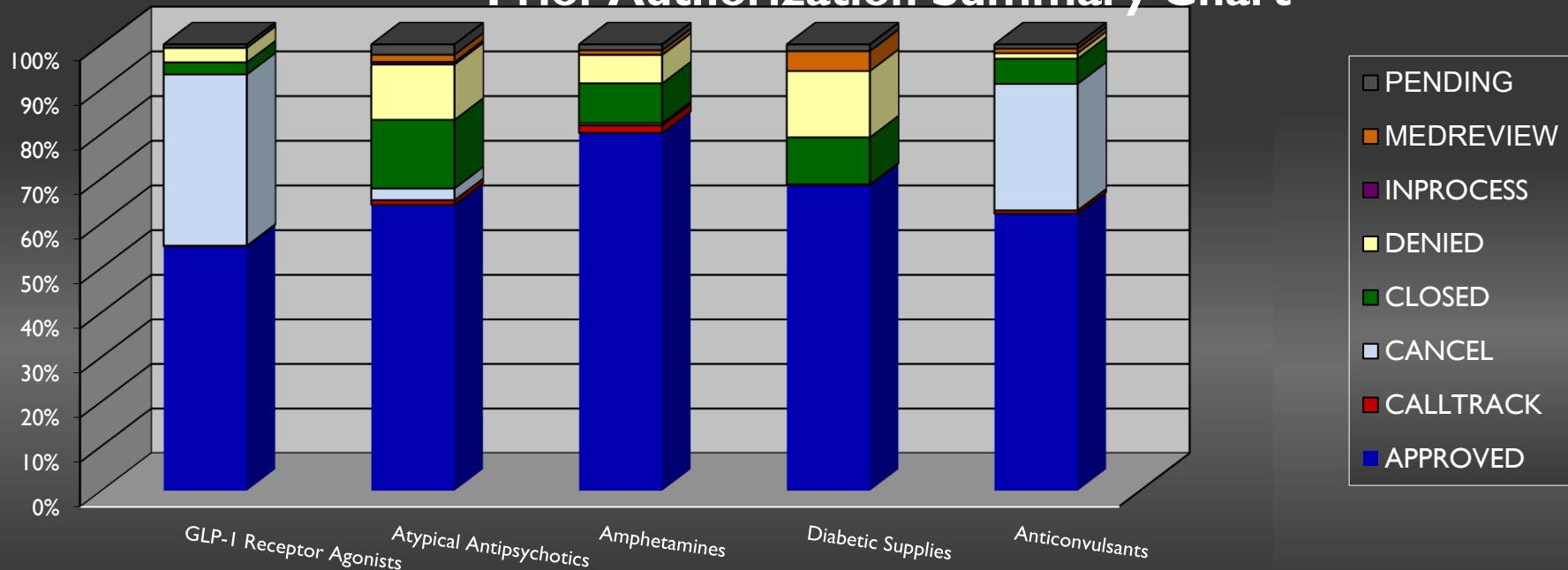
Prior Authorization Summary Chart



October 2025 PA Stats

PA Status	GLP-1 Receptor Agonists	Atypical Antipsychotics	Amphetamines	Diabetic Supplies	Anticonvulsants
APPROVED	54.84%	64.12%	80.21%	68.53%	62.14%
DENIED	3.22%	12.36%	6.34%	14.84%	1.24%
PENDING	0.73%	2.31%	1.32%	1.51%	0.95%
Totals (including, Calltrack, Cancel, Closed, Inprocess, and Medreview status)	3,014	1,731	1,435	1,395	1,371
Top Medication	Ozempic	Vraylar	Adderall XR	Dexcom	Sublocade

Prior Authorization Summary Chart



Phone Call Request Turnaround

September 2025

	Calls Presented	Avg Speed of Answer	Avg Ring Duration	Avg Handle Time
Medicaid PA Line	9,457	0:32 sec	0:06	2:41 min
Gainwell DUR Line	8,600	0:19 sec	0:06	1:56 min

October 2025

	Calls Presented	Avg Speed of Answer	Avg Ring Duration	Avg Handle Time
Medicaid PA Line	10,002	0:25 sec	0:06	2:35 min
Gainwell DUR Line	9,367	0:24 sec	0:06	1:56 min

Number of Contacts

	September 2025	October 2025
Less Than or Equal to 3 Notes Per Created EO-PA	97.10%	97.03%

Thank you

Any Questions?

