

Appendix 1 – HEDIS® Rates

The West Virginia Bureau for Medical Services requires managed care plans (MCPs) to maintain NCQA Health Plan Accreditation and submit annual HEDIS® rates to NCQA.¹ All MCPs complied with the submission requirement for measurement year (MY) 2024.^{2,3}

The HEDIS rates presented in this appendix were sourced from NCQA’s Quality Compass 2025 (MY 2024) Medicaid publication.⁴ These rates include combined Medicaid and Children’s Health Insurance Program populations for all MCPs; for Aetna Better Health of West Virginia (ABH), the Quality Compass rate also includes its Mountain Health Promise population. Qlarant used these NCQA-published health plan HEDIS rates to calculate the simple MCP average for each indicator. Qlarant then compared each rate to NCQA’s Quality Compass National Medicaid Health Maintenance Organization (HMO) benchmarks for MY 2024 and applied a diamond rating, as defined below, to indicate performance.⁵

Qlarant Diamond Rating System

- ◆◆◆◆ Rate is equal to or exceeds the NCQA Quality Compass HMO national 90th percentile.
- ◆◆◆ Rate is equal to or exceeds the NCQA Quality Compass HMO national 75th percentile, but does not meet the 90th percentile.
- ◆◆ Rate is equal to or exceeds the NCQA Quality Compass HMO national average, but does not meet the 75th percentile.
- ◆ Rate is below the NCQA Quality Compass HMO national average.

Table 1 displays MY 2024 HEDIS rates, Qlarant’s diamond rating for each MCP, and the West Virginia MCP average (WV MCP AVG).

Table 1. Appendix 1 – MY 2024 HEDIS Rates

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(AAB) Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (3 Months-17 Years)	Admin	58.77 ◆	66.69 ◆	62.91 ◆	62.79 ◆
(AAB) Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (18-64)	Admin	30.29 ◆	36.87 ◆	35.89 ◆	34.35 ◆

¹ The Healthcare Effectiveness Data and Information Set (HEDIS®) is a registered trademark of the National Committee for Quality Assurance (NCQA). HEDIS measures and specifications were developed by and are owned by NCQA.

² Highmark Health Options West Virginia did not submit HEDIS rates for MY 2024 due to its contract start date of August 1, 2024.

³ The Health Plan (THP) did not report the following measures to NCQA in its MY 2024 IDSS submission: AXR; CCS-E; CIS-E; COU; DMH; DSU; IMA-E; LSC; OED; PDS-E; PND-E; SMC; SMD; URI; W30; and WCV. To meet state reporting requirements, THP calculated rates for these measures, and an NCQA-licensed organization reviewed them for compliance with specifications and attested that the audit followed NCQA HEDIS Compliance Audit standards.

⁴ Quality Compass is a registered trademark of NCQA.

⁵ DMH and MSC (% Current Smokers) indicators measure prevalence, and neither a higher nor lower rate indicates better performance. For these measures, a diamond rating was not assigned.

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(AAB) Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (65+)	Admin	SD	SD	SD	NC
(AAB) Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (Total)	Admin	48.00 ♦	52.01 ♦	50.89 ♦	50.30 ♦
(AAP) Adults' Access to Preventive/Ambulatory Health Services (20-44)	Admin	77.19 ♦♦	75.82 ♦♦	78.27 ♦♦♦	77.09 ♦♦♦
(AAP) Adults' Access to Preventive/Ambulatory Health Services (45-64)	Admin	82.64 ♦♦	81.16 ♦	82.02 ♦	81.94 ♦
(AAP) Adults' Access to Preventive/Ambulatory Health Services (65+)	Admin	67.27 ♦	62.69 ♦	65.08 ♦	65.01 ♦
(AAP) Adults' Access to Preventive/Ambulatory Health Services (Total)	Admin	79.39 ♦♦	77.98 ♦♦	79.68 ♦♦	79.02 ♦♦
(ADD-E) Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase	ECDS	58.52 ♦♦♦♦	50.53 ♦♦	53.04 ♦♦♦	54.03 ♦♦♦
(ADD-E) Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase	ECDS	66.28 ♦♦♦♦	58.06 ♦♦	60.00 ♦♦	61.45 ♦♦♦
(AIS-E) Adult Immunization Status - Influenza (19-65)	ECDS	13.40 ♦	12.98 ♦	13.26 ♦	13.21 ♦
(AIS-E) Adult Immunization Status - Influenza (66+)	ECDS	SD	SD	SD	NC
(AIS-E) Adult Immunization Status - Influenza (Total)	ECDS	13.40 ♦	12.98 ♦	13.27 ♦	13.22 ♦
(AIS-E) Adult Immunization Status - Td/Tdap (19-65)	ECDS	44.67 ♦♦	43.46 ♦	46.20 ♦♦	44.78 ♦♦
(AIS-E) Adult Immunization Status - Td/Tdap (66+)	ECDS	SD	SD	SD	NC
(AIS-E) Adult Immunization Status - Td/Tdap (Total)	ECDS	44.66 ♦♦	43.45 ♦	46.19 ♦♦	44.77 ♦♦
(AIS-E) Adult Immunization Status - Zoster (50-65)	ECDS	9.55 ♦	9.85 ♦	8.90 ♦	9.43 ♦
(AIS-E) Adult Immunization Status - Zoster (66+)	ECDS	SD	SD	SD	NC
(AIS-E) Adult Immunization Status - Zoster (Total)	ECDS	9.55 ♦	9.86 ♦	8.93 ♦	9.45 ♦
(AIS-E) Adult Immunization Status - Pneumococcal (66+)	ECDS	SD	SD	SD	NC
(AMM) Antidepressant Medication Management - Effective Acute Phase Treatment	Admin	65.92 ♦♦	75.16 ♦♦♦	63.94 ♦	68.34 ♦♦
(AMM) Antidepressant Medication Management - Effective Continuation Phase Treatment	Admin	46.25 ♦	59.51 ♦♦♦	44.98 ♦	50.25 ♦♦
(AMR) Asthma Medication Ratio (5-11)	Admin	81.79 ♦♦♦	77.00 ♦♦♦	81.75 ♦♦♦	80.18 ♦♦♦
(AMR) Asthma Medication Ratio (12-18)	Admin	76.15 ♦♦♦	68.28 ♦♦	74.50 ♦♦♦	72.98 ♦♦♦
(AMR) Asthma Medication Ratio (19-50)	Admin	68.91 ♦♦♦	54.64 ♦	67.11 ♦♦	63.55 ♦♦
(AMR) Asthma Medication Ratio (51-64)	Admin	64.45 ♦♦	59.58 ♦	63.35 ♦	62.46 ♦
(AMR) Asthma Medication Ratio (Total)	Admin	72.38 ♦♦♦	60.87 ♦	69.80 ♦♦	67.68 ♦♦

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(APM-E) Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose Testing (1-11)	ECDS	80.06 ◆◆◆◆	64.29 ◆◆◆	74.13 ◆◆◆◆	72.83 ◆◆◆◆
(APM-E) Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose Testing (12-17)	ECDS	83.67 ◆◆◆◆	78.30 ◆◆◆◆	78.42 ◆◆◆◆	80.13 ◆◆◆◆
(APM-E) Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose Testing (Total)	ECDS	82.54 ◆◆◆◆	73.08 ◆◆◆◆	76.96 ◆◆◆◆	77.53 ◆◆◆◆
(APM-E) Metabolic Monitoring for Children and Adolescents on Antipsychotics - Cholesterol Testing (1-11)	ECDS	68.15 ◆◆◆◆	50.00 ◆◆◆	65.03 ◆◆◆◆	61.06 ◆◆◆◆
(APM-E) Metabolic Monitoring for Children and Adolescents on Antipsychotics - Cholesterol Testing (12-17)	ECDS	70.61 ◆◆◆◆	51.42 ◆◆◆	61.87 ◆◆◆◆	61.30 ◆◆◆◆
(APM-E) Metabolic Monitoring for Children and Adolescents on Antipsychotics - Cholesterol Testing (Total)	ECDS	69.84 ◆◆◆◆	50.89 ◆◆◆	62.95 ◆◆◆◆	61.23 ◆◆◆◆
(APM-E) Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose and Cholesterol Testing (1-11)	ECDS	67.56 ◆◆◆◆	48.41 ◆◆◆	63.64 ◆◆◆◆	59.87 ◆◆◆◆
(APM-E) Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose and Cholesterol Testing (12-17)	ECDS	70.20 ◆◆◆◆	51.42 ◆◆◆	61.15 ◆◆◆◆	60.92 ◆◆◆◆
(APM-E) Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose and Cholesterol Testing (Total)	ECDS	69.37 ◆◆◆◆	50.30 ◆◆◆	62.00 ◆◆◆◆	60.56 ◆◆◆◆
(APP) Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (1-11)	Admin	66.44 ◆◆◆	50.88 ◆	52.17 ◆	56.50 ◆
(APP) Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (12-17)	Admin	65.43 ◆◆	44.55 ◆	49.66 ◆	53.21 ◆
(APP) Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (Total)	Admin	65.73 ◆◆	46.84 ◆	50.47 ◆	54.35 ◆
(ASF-E) Unhealthy Alcohol Use Screening and Follow-Up - Alcohol Counseling or Other Follow-Up Care (18-44)	ECDS	0.00 ◆	SD	SD	NC
(ASF-E) Unhealthy Alcohol Use Screening and Follow-Up - Alcohol Counseling or Other Follow-Up Care (45-64)	ECDS	1.67 ◆◆	SD	SD	NC
(ASF-E) Unhealthy Alcohol Use Screening and Follow-Up - Alcohol Counseling or Other Follow-Up Care (65+)	ECDS	SD	SD	SD	NC
(ASF-E) Unhealthy Alcohol Use Screening and Follow-Up - Alcohol Counseling or Other Follow-Up Care (Total)	ECDS	0.91 ◆	SD	SD	NC
(ASF-E) Unhealthy Alcohol Use Screening and Follow-Up - Unhealthy Alcohol Use Screening (18-44)	ECDS	4.57 ◆◆◆◆	0.00 ◆	0.47 ◆	1.68 ◆◆◆

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(ASF-E) Unhealthy Alcohol Use Screening and Follow-Up - Unhealthy Alcohol Use Screening (45-64)	ECDS	7.62 ♦♦♦♦	0.00 ♦	0.81 ♦	2.81 ♦♦♦
(ASF-E) Unhealthy Alcohol Use Screening and Follow-Up - Unhealthy Alcohol Use Screening (65+)	ECDS	SD	SD	SD	NC
(ASF-E) Unhealthy Alcohol Use Screening and Follow-Up - Unhealthy Alcohol Use Screening (Total)	ECDS	5.68 ♦♦♦♦	0.00 ♦	0.59 ♦	2.09 ♦♦♦
(AXR) Antibiotic Utilization for Respiratory Conditions (3m-17)	Admin	37.15 ♦♦♦♦	35.75 ♦♦♦	39.59 ♦♦♦♦	37.50 ♦♦♦♦
(AXR) Antibiotic Utilization for Respiratory Conditions (18-64)	Admin	30.64 ♦♦♦♦	32.59 ♦♦♦♦	34.43 ♦♦♦♦	32.55 ♦♦♦♦
(AXR) Antibiotic Utilization for Respiratory Conditions (65+)	Admin	30.19 ♦♦♦♦	25.00 ♦♦♦♦	20.75 ♦♦♦	25.31 ♦♦♦♦
(AXR) Antibiotic Utilization for Respiratory Conditions (Total)	Admin	35.05 ♦♦♦♦	34.37 ♦♦♦♦	37.57 ♦♦♦♦	35.66 ♦♦♦♦
(BCS-E) Breast Cancer Screening	ECDS	49.15 ♦	49.59 ♦	50.43 ♦	49.72 ♦
(BPD) Blood Pressure Control for Patients With Diabetes	Hybrid	67.64 ♦	68.86 ♦	74.45 ♦♦	70.32 ♦♦
(CBP) Controlling High Blood Pressure	Hybrid	71.78 ♦♦♦	68.61 ♦♦	69.10 ♦♦	69.83 ♦♦
(CCS) Cervical Cancer Screening	Hybrid	45.50 ♦	46.96 ♦	54.01 ♦	48.82 ♦
(CCS-E) Cervical Cancer Screening	ECDS	46.89 ♦	41.68 ♦	48.82 ♦	45.80 ♦
(CHL) Chlamydia Screening in Women (16-20)	Admin	37.54 ♦	33.89 ♦	35.62 ♦	35.68 ♦
(CHL) Chlamydia Screening in Women (21-24)	Admin	57.20 ♦	54.51 ♦	55.17 ♦	55.63 ♦
(CHL) Chlamydia Screening in Women (Total)	Admin	43.81 ♦	43.52 ♦	44.25 ♦	43.86 ♦
(CIS) Childhood Immunization Status - Combo 3	Hybrid	70.80 ♦♦	72.26 ♦♦♦	70.80 ♦♦	71.29 ♦♦
(CIS) Childhood Immunization Status - Combo 7	Hybrid	60.83 ♦♦	62.04 ♦♦	61.80 ♦♦	61.56 ♦♦
(CIS) Childhood Immunization Status - Combo 10	Hybrid	21.90 ♦	17.76 ♦	24.09 ♦	21.25 ♦
(CIS) Childhood Immunization Status - DTaP	Hybrid	76.16 ♦♦	77.13 ♦♦	76.16 ♦♦	76.48 ♦♦
(CIS) Childhood Immunization Status - Hepatitis A	Hybrid	85.89 ♦♦	89.29 ♦♦♦♦	88.81 ♦♦♦	88.00 ♦♦♦
(CIS) Childhood Immunization Status - Hepatitis B	Hybrid	94.40 ♦♦♦♦	92.70 ♦♦♦♦	92.70 ♦♦♦♦	93.27 ♦♦♦♦
(CIS) Childhood Immunization Status - HiB	Hybrid	89.54 ♦♦♦	88.56 ♦♦♦	89.29 ♦♦♦	89.13 ♦♦♦
(CIS) Childhood Immunization Status - Influenza	Hybrid	27.98 ♦	24.33 ♦	30.66 ♦	27.66 ♦
(CIS) Childhood Immunization Status - IPV	Hybrid	90.51 ♦♦♦	90.51 ♦♦♦	90.75 ♦♦♦	90.59 ♦♦♦
(CIS) Childhood Immunization Status - MMR	Hybrid	86.13 ♦♦	88.81 ♦♦♦	89.29 ♦♦♦	88.08 ♦♦
(CIS) Childhood Immunization Status - Pneumococcal Conjugate	Hybrid	76.40 ♦♦	78.83 ♦♦♦	78.35 ♦♦♦	77.86 ♦♦♦
(CIS) Childhood Immunization Status - Rotavirus	Hybrid	72.99 ♦♦	74.94 ♦♦♦	74.21 ♦♦♦	74.05 ♦♦
(CIS) Childhood Immunization Status - VZV	Hybrid	86.86 ♦♦	87.59 ♦♦	87.83 ♦♦	87.43 ♦♦
(CIS-E) Childhood Immunization Status - Combo 3	ECDS	62.33 ♦♦	64.14 ♦♦	59.17 ♦	61.88 ♦♦

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(CIS-E) Childhood Immunization Status - Combo 7	ECDS	53.83 ♦♦	55.42 ♦♦	51.91 ♦♦	53.72 ♦♦
(CIS-E) Childhood Immunization Status - Combo 10	ECDS	20.15 ♦	17.93 ♦	17.60 ♦	18.56 ♦
(CIS-E) Childhood Immunization Status - DTaP	ECDS	71.64 ♦♦	71.51 ♦♦	69.99 ♦♦	71.05 ♦♦
(CIS-E) Childhood Immunization Status - Hepatitis A	ECDS	87.07 ♦♦♦	86.84 ♦♦♦	86.12 ♦♦♦	86.68 ♦♦♦
(CIS-E) Childhood Immunization Status - Hepatitis B	ECDS	87.47 ♦♦	89.03 ♦♦♦	83.28 ♦♦	86.59 ♦♦
(CIS-E) Childhood Immunization Status - HiB	ECDS	85.82 ♦♦	85.28 ♦♦	85.24 ♦♦	85.45 ♦♦
(CIS-E) Childhood Immunization Status - Influenza	ECDS	27.24 ♦	24.54 ♦	26.10 ♦	25.96 ♦
(CIS-E) Childhood Immunization Status - IPV	ECDS	84.89 ♦♦	85.89 ♦♦	83.32 ♦♦	84.70 ♦♦
(CIS-E) Childhood Immunization Status - MMR	ECDS	86.99 ♦♦♦	86.43 ♦♦	86.52 ♦♦	86.65 ♦♦
(CIS-E) Childhood Immunization Status - Pneumococcal Conjugate	ECDS	69.70 ♦♦	71.37 ♦♦	69.99 ♦♦	70.35 ♦♦
(CIS-E) Childhood Immunization Status - Rotavirus	ECDS	69.14 ♦♦	70.69 ♦♦	69.77 ♦♦	69.87 ♦♦
(CIS-E) Childhood Immunization Status - VZV	ECDS	86.10 ♦♦	85.21 ♦♦	85.60 ♦♦	85.64 ♦♦
(COL-E) Colorectal Cancer Screening (46-50)	ECDS	24.27 ♦	23.35 ♦	26.68 ♦	24.77 ♦
(COL-E) Colorectal Cancer Screening (51-75)	ECDS	37.30 ♦	37.12 ♦	38.14 ♦	37.52 ♦
(COL-E) Colorectal Cancer Screening (Total)	ECDS	33.74 ♦	33.38 ♦	34.87 ♦	34.00 ♦
(COU) Risk of Continued Opioid Use >= 15 Days (18-64 Yrs) ❖	Admin	6.27 ♦♦	7.37 ♦	6.46 ♦♦	6.70 ♦
(COU) Risk of Continued Opioid Use >= 15 Days (65 Yrs) ❖	Admin	SD	SD	SD	NC
(COU) Risk of Continued Opioid Use >= 15 Days (Total) ❖	Admin	6.27 ♦♦	7.36 ♦	6.45 ♦♦	6.69 ♦♦
(COU) Risk of Continued Opioid Use >= 31 Days (18-64 Yrs) ❖	Admin	3.40 ♦♦	3.54 ♦♦	3.59 ♦♦	3.51 ♦♦
(COU) Risk of Continued Opioid Use >= 31 Days (65 Yrs) ❖	Admin	SD	SD	SD	NC
(COU) Risk of Continued Opioid Use >= 31 Days (Total) ❖	Admin	3.40 ♦♦	3.54 ♦♦	3.58 ♦♦	3.51 ♦♦
(CRE) Cardiac Rehabilitation - Achievement (18-64)	Admin	3.32 ♦♦♦	2.86 ♦♦♦	2.04 ♦♦	2.74 ♦♦♦
(CRE) Cardiac Rehabilitation - Achievement (65+)	Admin	SD	SD	SD	NC
(CRE) Cardiac Rehabilitation - Achievement (Total)	Admin	3.32 ♦♦♦	2.85 ♦♦♦	2.04 ♦♦	2.74 ♦♦
(CRE) Cardiac Rehabilitation - Engagement1 (18-64)	Admin	5.36 ♦♦	4.29 ♦	4.54 ♦	4.73 ♦
(CRE) Cardiac Rehabilitation - Engagement1 (65+)	Admin	SD	SD	SD	NC
(CRE) Cardiac Rehabilitation - Engagement1 (Total)	Admin	5.36 ♦♦	4.27 ♦	4.54 ♦	4.72 ♦
(CRE) Cardiac Rehabilitation - Engagement2 (18-64)	Admin	4.34 ♦♦	4.29 ♦♦	4.76 ♦♦	4.46 ♦♦
(CRE) Cardiac Rehabilitation - Engagement2 (65+)	Admin	SD	SD	SD	NC
(CRE) Cardiac Rehabilitation - Engagement2 (Total)	Admin	4.34 ♦♦	4.27 ♦	4.76 ♦♦	4.46 ♦♦
(CRE) Cardiac Rehabilitation - Initiation (18-64)	Admin	3.06 ♦	3.43 ♦	4.31 ♦	3.60 ♦

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(CRE) Cardiac Rehabilitation - Initiation (65+)	Admin	SD	SD	SD	NC
(CRE) Cardiac Rehabilitation - Initiation (Total)	Admin	3.06 ♦	3.42 ♦	4.31 ♦	3.60 ♦
(CWP) Appropriate Testing for Pharyngitis (3-17)	Admin	83.70 ♦	83.94 ♦	85.36 ♦♦	84.33 ♦
(CWP) Appropriate Testing for Pharyngitis (18-64)	Admin	72.23 ♦	75.07 ♦♦	76.40 ♦♦	74.57 ♦♦
(CWP) Appropriate Testing for Pharyngitis (65+)	Admin	SD	SD	SD	NC
(CWP) Appropriate Testing for Pharyngitis (Total)	Admin	81.68 ♦♦	81.38 ♦♦	83.15 ♦♦	82.07 ♦♦
(DMH) Diagnosed Mental Health Disorders (1-17)	Admin	37.02	28.14	28.54	31.23
(DMH) Diagnosed Mental Health Disorders (18-64)	Admin	47.50	45.26	45.47	46.08
(DMH) Diagnosed Mental Health Disorders (65+)	Admin	36.72	33.79	40.71	37.07
(DMH) Diagnosed Mental Health Disorders (Total)	Admin	42.33	39.10	38.13	39.85
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period1 (12-17)	ECDS	1.49 ♦	0.00 ♦	6.44 ♦♦♦	2.64 ♦
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period1 (18-44)	ECDS	0.37 ♦	0.00 ♦	9.10 ♦♦	3.16 ♦
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period1 (45-64)	ECDS	0.51 ♦	0.00 ♦	10.57 ♦♦	3.69 ♦
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period1 (65+)	ECDS	SD	SD	SD	NC
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period1 (Total)	ECDS	0.70 ♦	0.00 ♦	9.18 ♦♦	3.29 ♦
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period2 (12-17)	ECDS	1.91 ♦	0.00 ♦	9.77 ♦♦♦	3.89 ♦
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period2 (18-44)	ECDS	8.61 ♦♦	0.00 ♦	11.83 ♦♦♦	6.81 ♦
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period2 (45-64)	ECDS	14.89 ♦♦	0.00 ♦	14.25 ♦♦	9.71 ♦
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period2 (65+)	ECDS	SD	SD	SD	NC
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period2 (Total)	ECDS	9.03 ♦♦	0.00 ♦	12.33 ♦♦♦	7.12 ♦
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period3 (12-17)	ECDS	1.11 ♦	0.00 ♦	8.84 ♦♦♦	3.32 ♦
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period3 (18-44)	ECDS	16.93 ♦♦♦	0.00 ♦	10.43 ♦♦	9.12 ♦♦

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period3 (45-64)	ECDS	22.61 ◆◆◆	0.00 ◆	12.66 ◆◆	11.76 ◆◆
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period3 (65+)	ECDS	SD	SD	SD	NC
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Period3 (Total)	ECDS	15.02 ◆◆◆	0.00 ◆	10.91 ◆◆	8.64 ◆◆
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Total (12-17)	ECDS	1.50 ◆	0.00 ◆	8.34 ◆◆◆	3.28 ◆
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Total (18-44)	ECDS	8.89 ◆◆	0.00 ◆	10.46 ◆◆◆	6.45 ◆
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Total (45-64)	ECDS	13.09 ◆◆	0.00 ◆	12.49 ◆◆	8.53 ◆
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Total (65+)	ECDS	SD	SD	SD	NC
(DMS-E) Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults - Utilization of PHQ-9-Total (Total)	ECDS	8.40 ◆◆	0.00 ◆	10.80 ◆◆	6.40 ◆
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Response (12-17)	ECDS	SD	SD	SD	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Response (18-44)	ECDS	SD	SD	6.67 ◆	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Response (45-64)	ECDS	SD	SD	21.95 ◆◆◆	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Response (65+)	ECDS	SD	SD	SD	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Response (Total)	ECDS	SD	SD	14.05 ◆◆	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Remission (12-17)	ECDS	SD	SD	SD	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Remission (18-44)	ECDS	SD	SD	3.33 ◆	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Remission (45-64)	ECDS	SD	SD	19.51 ◆◆◆◆	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Remission (65+)	ECDS	SD	SD	SD	NC

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(DRR-E) Depression Remission or Response for Adolescents and Adults - Depression Remission (Total)	ECDS	SD	SD	11.57 ◆◆◆	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Follow-Up PHQ-9 (12-17)	ECDS	SD	SD	SD	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Follow-Up PHQ-9 (18-44)	ECDS	SD	SD	16.67 ◆	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Follow-Up PHQ-9 (45-64)	ECDS	SD	SD	36.59 ◆◆	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Follow-Up PHQ-9 (65+)	ECDS	SD	SD	SD	NC
(DRR-E) Depression Remission or Response for Adolescents and Adults - Follow-Up PHQ-9 (Total)	ECDS	SD	SD	24.79 ◆	NC
(DSF-E) Depression Screening and Follow-Up for Adolescents and Adults - Depression Screening (12-17)	ECDS	0.61 ◆	0.18 ◆	12.28 ◆◆◆	4.36 ◆
(DSF-E) Depression Screening and Follow-Up for Adolescents and Adults - Depression Screening (18-64)	ECDS	6.23 ◆	4.12 ◆	10.87 ◆◆◆	7.07 ◆
(DSF-E) Depression Screening and Follow-Up for Adolescents and Adults - Depression Screening (65+)	ECDS	SD	SD	SD	NC
(DSF-E) Depression Screening and Follow-Up for Adolescents and Adults - Depression Screening (Total)	ECDS	4.46 ◆	3.34 ◆	11.24 ◆◆◆	6.35 ◆
(DSF-E) Depression Screening and Follow-Up for Adolescents and Adults - Follow-Up on Positive Screen (12-17)	ECDS	SD	SD	80.58 ◆◆	NC
(DSF-E) Depression Screening and Follow-Up for Adolescents and Adults - Follow-Up on Positive Screen (18-64)	ECDS	86.71 ◆◆◆◆	43.22 ◆	70.99 ◆◆	66.97 ◆
(DSF-E) Depression Screening and Follow-Up for Adolescents and Adults - Follow-Up on Positive Screen (65+)	ECDS	SD	SD	SD	NC
(DSF-E) Depression Screening and Follow-Up for Adolescents and Adults - Follow-Up on Positive Screen (Total)	ECDS	85.80 ◆◆◆◆	43.22 ◆	72.93 ◆◆	67.32 ◆
(DSU) Diagnosed Substance Use Disorders - Any (13-17)	Admin	2.62 ◆◆◆◆	0.97 ◆	0.93 ◆	1.51 ◆◆
(DSU) Diagnosed Substance Use Disorders - Any (18-64)	Admin	16.09 ◆◆◆◆	18.64 ◆◆◆◆	13.36 ◆◆◆	16.03 ◆◆◆◆
(DSU) Diagnosed Substance Use Disorders - Any (65+)	Admin	6.25 ◆◆	8.97 ◆◆◆	6.19 ◆◆	7.14 ◆◆
(DSU) Diagnosed Substance Use Disorders - Any (Total)	Admin	12.88 ◆◆◆◆	16.19 ◆◆◆◆	10.95 ◆◆◆	13.34 ◆◆◆◆
(DSU) Diagnosed Substance Use Disorders - Alcohol (13-17)	Admin	0.52 ◆◆◆	0.22 ◆	0.17 ◆	0.30 ◆◆
(DSU) Diagnosed Substance Use Disorders - Alcohol (18-64)	Admin	3.54 ◆◆	3.79 ◆◆	3.53 ◆◆	3.62 ◆◆

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(DSU) Diagnosed Substance Use Disorders - Alcohol (65+)	Admin	3.91 ◆◆◆	4.83 ◆◆◆◆	2.65 ◆	3.80 ◆◆◆
(DSU) Diagnosed Substance Use Disorders - Alcohol (Total)	Admin	2.82 ◆◆	3.30 ◆◆	2.88 ◆◆	3.00 ◆◆
(DSU) Diagnosed Substance Use Disorders - Opioid (13-17)	Admin	0.15 ◆◆◆◆	0.09 ◆◆◆	0.10 ◆◆◆	0.11 ◆◆◆◆
(DSU) Diagnosed Substance Use Disorders - Opioid (18-64)	Admin	11.23 ◆◆◆◆	13.47 ◆◆◆◆	8.51 ◆◆◆◆	11.07 ◆◆◆◆
(DSU) Diagnosed Substance Use Disorders - Opioid (65+)	Admin	1.56 ◆	4.14 ◆◆◆	3.54 ◆◆◆	3.08 ◆◆◆
(DSU) Diagnosed Substance Use Disorders - Opioid (Total)	Admin	8.59 ◆◆◆◆	11.61 ◆◆◆◆	6.88 ◆◆◆◆	9.03 ◆◆◆◆
(DSU) Diagnosed Substance Use Disorders - Other (13-17)	Admin	2.29 ◆◆◆◆	0.76 ◆	0.75 ◆	1.27 ◆◆
(DSU) Diagnosed Substance Use Disorders - Other (18-64)	Admin	8.75 ◆◆◆◆	10.51 ◆◆◆◆	8.04 ◆◆◆	9.10 ◆◆◆◆
(DSU) Diagnosed Substance Use Disorders - Other (65+)	Admin	1.56 ◆	3.45 ◆◆◆	0.88 ◆	1.96 ◆
(DSU) Diagnosed Substance Use Disorders - Other (Total)	Admin	7.21 ◆◆◆◆	9.15 ◆◆◆◆	6.62 ◆◆◆	7.66 ◆◆◆◆
(EED) Eye Exam for Patients With Diabetes	Hybrid	42.34 ◆	43.31 ◆	43.55 ◆	43.07 ◆
(FUA) Follow-Up After Emergency Department Visit for Substance Use - 7 days (13-17)	Admin	20.97 ◆	SD	17.65 ◆	19.31 ◆
(FUA) Follow-Up After Emergency Department Visit for Substance Use - 7 days (18+)	Admin	39.22 ◆◆◆	39.52 ◆◆◆◆	42.73 ◆◆◆◆	40.49 ◆◆◆◆
(FUA) Follow-Up After Emergency Department Visit for Substance Use - 7 days (Total)	Admin	38.13 ◆◆◆	38.99 ◆◆◆	41.91 ◆◆◆◆	39.68 ◆◆◆◆
(FUA) Follow-Up After Emergency Department Visit for Substance Use - 30 days (13-17)	Admin	37.10 ◆◆	SD	29.41 ◆	33.26 ◆
(FUA) Follow-Up After Emergency Department Visit for Substance Use - 30 days (18+)	Admin	49.18 ◆◆◆	48.41 ◆◆◆	52.79 ◆◆◆◆	50.13 ◆◆◆
(FUA) Follow-Up After Emergency Department Visit for Substance Use - 30 days (Total)	Admin	48.46 ◆◆◆	47.91 ◆◆◆	52.02 ◆◆◆	49.46 ◆◆◆
(FUH) Follow-Up After Hospitalization for Mental Illness - 7 days (6-17)	Admin	46.05 ◆	50.33 ◆◆	49.83 ◆◆	48.74 ◆
(FUH) Follow-Up After Hospitalization for Mental Illness - 7 days (18-64)	Admin	38.99 ◆◆	36.97 ◆◆	40.35 ◆◆	38.77 ◆◆
(FUH) Follow-Up After Hospitalization for Mental Illness - 7 days (65+)	Admin	SD	SD	SD	NC
(FUH) Follow-Up After Hospitalization for Mental Illness - 7 days (Total)	Admin	42.26 ◆◆	39.29 ◆	42.77 ◆◆	41.44 ◆◆
(FUH) Follow-Up After Hospitalization for Mental Illness - 30 days (6-17)	Admin	74.00 ◆◆	79.08 ◆◆	79.38 ◆◆◆	77.49 ◆◆
(FUH) Follow-Up After Hospitalization for Mental Illness - 30 days (18-64)	Admin	58.94 ◆◆	60.00 ◆◆	61.41 ◆◆	60.12 ◆◆

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(FUH) Follow-Up After Hospitalization for Mental Illness - 30 days (65+)	Admin	SD	SD	SD	NC
(FUH) Follow-Up After Hospitalization for Mental Illness - 30 days (Total)	Admin	65.94 ♦♦	63.33 ♦♦	65.99 ♦♦	65.09 ♦♦
(FUI) Follow-Up After High-Intensity Care for Substance Use Disorder - 7 Days (13-17)	Admin	SD	SD	SD	NC
(FUI) Follow-Up After High-Intensity Care for Substance Use Disorder - 7 Days (18-64)	Admin	38.95 ♦♦	38.49 ♦♦	39.73 ♦♦	39.06 ♦♦
(FUI) Follow-Up After High-Intensity Care for Substance Use Disorder - 7 Days (65+)	Admin	SD	SD	SD	NC
(FUI) Follow-Up After High-Intensity Care for Substance Use Disorder - 7 Days (Total)	Admin	38.64 ♦♦	38.30 ♦♦	39.77 ♦♦	38.90 ♦♦
(FUI) Follow-Up After High-Intensity Care for Substance Use Disorder - 30 days (13-17)	Admin	SD	SD	SD	NC
(FUI) Follow-Up After High-Intensity Care for Substance Use Disorder - 30 days (18-64)	Admin	57.89 ♦♦	62.32 ♦♦	60.73 ♦♦	60.31 ♦♦
(FUI) Follow-Up After High-Intensity Care for Substance Use Disorder - 30 days (65+)	Admin	SD	SD	SD	NC
(FUI) Follow-Up After High-Intensity Care for Substance Use Disorder - 30 days (Total)	Admin	57.44 ♦♦	62.34 ♦♦	60.91 ♦♦	60.23 ♦♦
(FUM) Follow-Up After Emergency Department Visit for Mental Illness - 7 days (6-17)	Admin	52.12 ♦♦	40.87 ♦	44.44 ♦	45.81 ♦
(FUM) Follow-Up After Emergency Department Visit for Mental Illness - 7 days (18-64)	Admin	33.81 ♦	37.12 ♦	35.78 ♦	35.57 ♦
(FUM) Follow-Up After Emergency Department Visit for Mental Illness - 7 days (65+)	Admin	SD	SD	SD	NC
(FUM) Follow-Up After Emergency Department Visit for Mental Illness - 7 days (Total)	Admin	42.98 ♦♦	38.16 ♦	38.44 ♦	39.86 ♦
(FUM) Follow-Up After Emergency Department Visit for Mental Illness - 30 days (6-17)	Admin	77.62 ♦♦♦	73.91 ♦♦	71.11 ♦♦	74.21 ♦♦
(FUM) Follow-Up After Emergency Department Visit for Mental Illness - 30 days (18-64)	Admin	48.30 ♦	51.25 ♦	50.25 ♦	49.93 ♦
(FUM) Follow-Up After Emergency Department Visit for Mental Illness - 30 days (65+)	Admin	SD	SD	SD	NC

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(FUM) Follow-Up After Emergency Department Visit for Mental Illness - 30 days (Total)	Admin	62.98 ♦♦	56.81 ♦	56.63 ♦	58.81 ♦♦
(GSD) Glycemic Status Assessment for Patients With Diabetes - Glycemic Status <8.0%	Hybrid	63.99 ♦♦	62.29 ♦♦	65.94 ♦♦♦	64.07 ♦♦
(GSD) Glycemic Status Assessment for Patients With Diabetes - Glycemic Status >9.0% ❖	Hybrid	27.98 ♦♦	27.98 ♦♦	23.36 ♦♦♦♦	26.44 ♦♦♦
(HDO) Use of Opioids at High Dosage ❖	Admin	0.63 ♦♦♦	1.08 ♦♦♦	0.81 ♦♦♦	0.84 ♦♦♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Alcohol Use Disorder (13-17)	Admin	36.07 ♦	SD	26.47 ♦	31.27 ♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Alcohol Use Disorder (18-64)	Admin	42.87 ♦	49.79 ♦♦♦	47.50 ♦♦	46.72 ♦♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Alcohol Use Disorder (65+)	Admin	SD	SD	SD	NC
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Alcohol Use Disorder (Total)	Admin	42.56 ♦	49.39 ♦♦♦	46.94 ♦♦	46.30 ♦♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Opioid Use Disorder (13-17)	Admin	SD	SD	SD	NC
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Opioid Use Disorder (18-64)	Admin	63.01 ♦♦	69.21 ♦♦♦	76.66 ♦♦♦♦	69.63 ♦♦♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Opioid Use Disorder (65+)	Admin	SD	SD	SD	NC
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Opioid Use Disorder (Total)	Admin	62.71 ♦♦	69.15 ♦♦♦	76.16 ♦♦♦♦	69.34 ♦♦♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Other Drug Use Disorder (13-17)	Admin	42.47 ♦	23.21 ♦	35.48 ♦	33.72 ♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Other Drug Use Disorder (18-64)	Admin	56.31 ♦♦♦♦	53.12 ♦♦♦	53.31 ♦♦♦	54.25 ♦♦♦♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Other Drug Use Disorder (65+)	Admin	SD	SD	SD	NC
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Other Drug Use Disorder (Total)	Admin	54.56 ♦♦♦♦	52.29 ♦♦♦	52.43 ♦♦♦	53.09 ♦♦♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Total (13-17)	Admin	41.41 ♦	21.92 ♦	32.95 ♦	32.09 ♦
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Total (18-64)	Admin	55.59 ♦♦♦	58.25 ♦♦♦♦	58.72 ♦♦♦♦	57.52 ♦♦♦♦

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Total (65+)	Admin	SD	SD	SD	NC
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Initiation of SUD Treatment - Total (Total)	Admin	54.56 ◆◆◆	57.70 ◆◆◆◆	57.88 ◆◆◆◆	56.71 ◆◆◆◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Alcohol Use Disorder (13-17)	Admin	14.75 ◆◆◆	SD	2.94 ◆	8.85 ◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Alcohol Use Disorder (18-64)	Admin	19.44 ◆◆◆	22.08 ◆◆◆	19.92 ◆◆◆	20.48 ◆◆◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Alcohol Use Disorder (65+)	Admin	SD	SD	SD	NC
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Alcohol Use Disorder (Total)	Admin	19.17 ◆◆◆	21.88 ◆◆◆	19.47 ◆◆◆	20.17 ◆◆◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Opioid Use Disorder (13-17)	Admin	SD	SD	SD	NC
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Opioid Use Disorder (18-64)	Admin	44.69 ◆◆◆	48.83 ◆◆◆	55.75 ◆◆◆◆	49.76 ◆◆◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Opioid Use Disorder (65+)	Admin	SD	SD	SD	NC
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Opioid Use Disorder (Total)	Admin	44.30 ◆◆◆	48.80 ◆◆◆	55.19 ◆◆◆◆	49.43 ◆◆◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Other Drug Use Disorder (13-17)	Admin	15.38 ◆◆	1.79 ◆	12.10 ◆	9.76 ◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Other Drug Use Disorder (18-64)	Admin	28.90 ◆◆◆◆	20.29 ◆◆◆	22.18 ◆◆◆	23.79 ◆◆◆◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Other Drug Use Disorder (65+)	Admin	SD	SD	SD	NC
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Other Drug Use Disorder (Total)	Admin	27.20 ◆◆◆◆	19.78 ◆◆◆	21.66 ◆◆◆	22.88 ◆◆◆◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Total (13-17)	Admin	15.36 ◆◆	2.74 ◆	9.25 ◆	9.12 ◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Total (18-64)	Admin	32.24 ◆◆◆◆	31.00 ◆◆◆◆	31.46 ◆◆◆◆	31.57 ◆◆◆◆
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Total (65+)	Admin	SD	SD	SD	NC

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(IET) Initiation and Engagement of Substance Use Disorder Treatment - Engagement of SUD Treatment - Total (Total)	Admin	31.00 ◆◆◆◆	30.57 ◆◆◆◆	30.72 ◆◆◆◆	30.76 ◆◆◆◆
(IMA) Immunizations for Adolescents - Combination 1	Hybrid	85.64 ◆◆	85.16 ◆◆	86.86 ◆◆◆	85.89 ◆◆
(IMA) Immunizations for Adolescents - Combination 2	Hybrid	32.12 ◆	26.52 ◆	27.01 ◆	28.55 ◆
(IMA) Immunizations for Adolescents - HPV	Hybrid	33.09 ◆	27.01 ◆	27.01 ◆	29.04 ◆
(IMA) Immunizations for Adolescents - Meningococcal	Hybrid	85.89 ◆◆	85.40 ◆◆	86.86 ◆◆	86.05 ◆◆
(IMA) Immunizations for Adolescents - Tdap	Hybrid	87.35 ◆◆	86.62 ◆◆	88.32 ◆◆	87.43 ◆◆
(IMA-E) Immunizations for Adolescents - Combination 1	ECDS	80.09 ◆◆	80.46 ◆◆	80.11 ◆◆	80.22 ◆◆
(IMA-E) Immunizations for Adolescents - Combination 2	ECDS	28.56 ◆	25.53 ◆	24.74 ◆	26.28 ◆
(IMA-E) Immunizations for Adolescents - HPV	ECDS	29.63 ◆	25.99 ◆	25.59 ◆	27.07 ◆
(IMA-E) Immunizations for Adolescents - Meningococcal	ECDS	81.63 ◆◆	82.63 ◆◆	82.43 ◆◆	82.23 ◆◆
(IMA-E) Immunizations for Adolescents - Tdap	ECDS	82.98 ◆◆	83.29 ◆◆	82.84 ◆◆	83.04 ◆◆
(KED) Kidney Health Evaluation for Patients With Diabetes (18-64)	Admin	34.67 ◆	36.48 ◆	36.66 ◆	35.94 ◆
(KED) Kidney Health Evaluation for Patients With Diabetes (65-75)	Admin	SD	SD	SD	NC
(KED) Kidney Health Evaluation for Patients With Diabetes (76-85)	Admin	SD	SD	SD	NC
(KED) Kidney Health Evaluation for Patients With Diabetes (Total)	Admin	34.69 ◆	36.48 ◆	36.64 ◆	35.94 ◆
(LBP) Use of Imaging Studies for Low Back Pain (18-64)	Admin	64.64 ◆	61.90 ◆	66.45 ◆	64.33 ◆
(LBP) Use of Imaging Studies for Low Back Pain (65-75)	Admin	SD	SD	SD	NC
(LBP) Use of Imaging Studies for Low Back Pain (Total)	Admin	64.44 ◆	62.04 ◆	66.50 ◆	64.33 ◆
(LSC) Lead Screening in Children	Admin ⁶	67.15 ◆◆	62.94 ◆	66.24 ◆	65.44 ◆
(MSC) Adult Survey: Medical Assistance With Smoking and Tobacco Use Cessation - Advising Smokers to Quit	Survey	72.56 ◆	69.35 ◆	70.37 ◆	70.76 ◆
(MSC) Adult Survey: Medical Assistance With Smoking and Tobacco Use Cessation - Discussing Cessation Medications	Survey	51.64 ◆	50.51 ◆	45.63 ◆	49.26 ◆
(MSC) Adult Survey: Medical Assistance With Smoking and Tobacco Use Cessation - Discussing Cessation Strategies	Survey	44.39 ◆	41.92 ◆	43.40 ◆	43.24 ◆
(MSC) Adult Survey: Medical Assistance With Smoking and Tobacco Use Cessation - Supplemental Data - % Current Smokers	Survey	43.57	40.25	41.09	41.64
(OED) Oral Evaluation, Dental Services (0-2)	ECDS	19.65 ◆◆	16.67 ◆	20.72 ◆◆	19.01 ◆◆
(OED) Oral Evaluation, Dental Services (3-5)	ECDS	55.74 ◆◆	53.88 ◆◆	59.00 ◆◆◆	56.21 ◆◆
(OED) Oral Evaluation, Dental Services (6-14)	ECDS	57.89 ◆◆	57.20 ◆◆	61.67 ◆◆◆	58.92 ◆◆

⁶ The Health Plan (THP) and Wellpoint West Virginia (WWV) elected to calculate and report this measure using administrative data only.

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(OED) Oral Evaluation, Dental Services (15-20)	ECDS	39.59 ♦♦	40.55 ♦♦	43.31 ♦♦	41.15 ♦♦
(OED) Oral Evaluation, Dental Services (Total)	ECDS	49.06 ♦♦	47.77 ♦♦	51.61 ♦♦♦	49.48 ♦♦
(PBH) Persistence of Beta-Blocker Treatment After a Heart Attack	Admin	57.14 ♦♦	SD	47.22 ♦	52.18 ♦
(PCE) Pharmacotherapy Management of COPD Exacerbation - Bronchodilator	Admin	82.81 ♦♦	87.44 ♦♦	81.40 ♦	83.88 ♦♦
(PCE) Pharmacotherapy Management of COPD Exacerbation - Systemic Corticosteroid	Admin	86.10 ♦♦♦♦	85.35 ♦♦♦♦	72.10 ♦♦	81.18 ♦♦♦
(PCR) Plan All-Cause Readmissions (18-44) ❖	Admin	1.36 ♦	1.11 ♦♦	0.99 ♦♦♦	1.15 ♦♦
(PCR) Plan All-Cause Readmissions (45-54) ❖	Admin	1.45 ♦	1.05 ♦♦	1.07 ♦♦	1.19 ♦
(PCR) Plan All-Cause Readmissions (55-64) ❖	Admin	1.20 ♦	1.12 ♦	1.20 ♦	1.17 ♦
(PCR) Plan All-Cause Readmissions (18-64) ❖	Admin	1.33 ♦	1.10 ♦♦	1.09 ♦♦	1.17 ♦♦
(PDS-E) Postpartum Depression Screening and Follow-Up - Depression Screening	ECDS	23.25 ♦♦♦	15.71 ♦♦♦	7.85 ♦	15.60 ♦♦♦
(PDS-E) Postpartum Depression Screening and Follow-Up - Follow-Up on Positive Screen	ECDS	SD	SD	62.50 ♦	NC
(PND-E) Prenatal Depression Screening and Follow-Up - Depression Screening	ECDS	17.62 ♦♦	20.36 ♦♦	9.04 ♦	15.67 ♦♦
(PND-E) Prenatal Depression Screening and Follow-Up - Follow-Up on Positive Screen	ECDS	SD	SD	SD	NC
(POD) Pharmacotherapy for Opioid Use Disorder (16-64)	Admin	20.08 ♦	28.54 ♦♦	20.89 ♦	23.17 ♦
(POD) Pharmacotherapy for Opioid Use Disorder (65+)	Admin	SD	SD	SD	NC
(POD) Pharmacotherapy for Opioid Use Disorder (Total)	Admin	20.08 ♦	28.54 ♦♦	20.92 ♦	23.18 ♦
(PPC) Prenatal and Postpartum Care - Timeliness of Prenatal Care	Hybrid	89.05 ♦♦	88.56 ♦♦	92.94 ♦♦♦♦	90.18 ♦♦♦
(PPC) Prenatal and Postpartum Care - Postpartum Care	Hybrid	81.51 ♦♦	72.99 ♦	87.59 ♦♦♦	80.70 ♦
(PRS-E) Prenatal Immunization Status - Combination	ECDS	15.09 ♦	16.07 ♦	14.90 ♦	15.35 ♦
(PRS-E) Prenatal Immunization Status - Influenza	ECDS	18.43 ♦	19.01 ♦	18.43 ♦	18.62 ♦
(PRS-E) Prenatal Immunization Status - Tdap	ECDS	54.77 ♦	55.38 ♦	55.35 ♦	55.17 ♦
(SAA) Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Admin	61.04 ♦	72.53 ♦♦♦	63.41 ♦	65.66 ♦♦
(SMC) Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia	Admin	89.19 ♦♦♦♦	86.05 ♦♦♦	91.30 ♦♦♦♦	88.85 ♦♦♦
(SMD) Diabetes Monitoring for People With Diabetes and Schizophrenia	Admin	80.18 ♦♦♦	75.80 ♦♦	85.26 ♦♦♦♦	80.41 ♦♦♦

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(SPC) Statin Therapy for Patients With Cardiovascular Disease - Received Statin Therapy (Female 40-75)	Admin	78.85 ♦♦	82.80 ♦♦♦♦	79.26 ♦♦	80.30 ♦♦
(SPC) Statin Therapy for Patients With Cardiovascular Disease - Received Statin Therapy (Male 21-75)	Admin	79.37 ♦	83.33 ♦♦	84.52 ♦♦	82.41 ♦♦
(SPC) Statin Therapy for Patients With Cardiovascular Disease - Received Statin Therapy (Total)	Admin	79.11 ♦	83.08 ♦♦	81.85 ♦♦	81.35 ♦♦
(SPC) Statin Therapy for Patients With Cardiovascular Disease - Statin Adherence 80% (Female 40-75)	Admin	69.51 ♦	77.03 ♦♦	69.62 ♦	72.05 ♦
(SPC) Statin Therapy for Patients With Cardiovascular Disease - Statin Adherence 80% (Male 21-75)	Admin	66.72 ♦	76.79 ♦♦♦♦	69.61 ♦	71.04 ♦
(SPC) Statin Therapy for Patients With Cardiovascular Disease - Statin Adherence 80% (Total)	Admin	68.11 ♦	76.90 ♦♦	69.61 ♦	71.54 ♦♦
(SPD) Statin Therapy for Patients With Diabetes - Received Statin Therapy	Admin	64.07 ♦	66.62 ♦♦	68.16 ♦♦	66.28 ♦♦
(SPD) Statin Therapy for Patients With Diabetes - Statin Adherence 80%	Admin	66.69 ♦	75.68 ♦♦♦♦	68.98 ♦	70.45 ♦♦
(SSD) Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	Admin	84.97 ♦♦	82.22 ♦	86.16 ♦♦♦♦	84.45 ♦♦
(UOP) Use of Opioids From Multiple Providers - Multiple Pharmacies ❖	Admin	1.73 ♦♦	2.10 ♦♦	0.88 ♦♦♦♦♦	1.57 ♦♦♦♦
(UOP) Use of Opioids From Multiple Providers - Multiple Prescribers ❖	Admin	8.80 ♦♦♦♦♦	10.15 ♦♦♦♦♦	10.46 ♦♦♦♦♦	9.80 ♦♦♦♦♦
(UOP) Use of Opioids From Multiple Providers - Multiple Prescribers and Multiple Pharmacies ❖	Admin	0.88 ♦♦	1.59 ♦♦	0.46 ♦♦♦♦♦	0.98 ♦♦
(URI) Appropriate Treatment for Upper Respiratory Infection (3 Months-17 Years)	Admin	84.65 ♦	87.47 ♦	83.40 ♦	85.17 ♦
(URI) Appropriate Treatment for Upper Respiratory Infection (18-64)	Admin	65.39 ♦	68.65 ♦	67.80 ♦	67.28 ♦
(URI) Appropriate Treatment for Upper Respiratory Infection (65+)	Admin	SD	SD	SD	NC
(URI) Appropriate Treatment for Upper Respiratory Infection (Total)	Admin	80.27 ♦	81.54 ♦	78.88 ♦	80.23 ♦
(W30) Well-Child Visits in the First 30 Months of Life (First 15 Months)	Admin	56.33 ♦	62.16 ♦♦	54.78 ♦	57.76 ♦
(W30) Well-Child Visits in the First 30 Months of Life (15 Months-30 Months)	Admin	77.98 ♦♦♦♦	72.93 ♦♦	79.15 ♦♦♦♦	76.69 ♦♦
(WCC) Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI percentile (3-11)	Hybrid	94.21 ♦♦♦♦♦	88.80 ♦♦	95.12 ♦♦♦♦♦	92.71 ♦♦♦♦♦

Indicator	Method	ABH MY 2024 (%)	THP MY 2024 (%)	WWV MY 2024 (%)	WV MCP AVG MY 2024 (%)
(WCC) Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI percentile (12-17)	Hybrid	94.67 ◆◆◆◆	90.13 ◆◆◆	92.12 ◆◆◆	92.31 ◆◆◆
(WCC) Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI percentile (Total)	Hybrid	94.40 ◆◆◆◆	89.29 ◆◆◆	93.92 ◆◆◆◆	92.54 ◆◆◆◆
(WCC) Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Nutrition (3-11)	Hybrid	84.30 ◆◆◆	74.90 ◆◆	75.20 ◆◆	78.13 ◆◆
(WCC) Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Nutrition (12-17)	Hybrid	87.57 ◆◆◆◆	76.97 ◆◆	74.55 ◆◆	79.70 ◆◆
(WCC) Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Nutrition (Total)	Hybrid	85.64 ◆◆◆◆	75.67 ◆◆	74.94 ◆◆	78.75 ◆◆
(WCC) Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Physical Activity (3-11)	Hybrid	81.40 ◆◆◆	74.13 ◆◆	69.92 ◆◆	75.15 ◆◆
(WCC) Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Physical Activity (12-17)	Hybrid	86.39 ◆◆◆◆	73.68 ◆◆	77.58 ◆◆	79.22 ◆◆
(WCC) Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Physical Activity (Total)	Hybrid	83.45 ◆◆◆	73.97 ◆◆	72.99 ◆◆	76.80 ◆◆
(WCV) Child and Adolescent Well-Care Visits (3-11)	Admin	68.34 ◆◆◆	62.01 ◆	64.90 ◆◆	65.08 ◆◆
(WCV) Child and Adolescent Well-Care Visits (12-17)	Admin	60.23 ◆◆	52.25 ◆	53.84 ◆	55.44 ◆
(WCV) Child and Adolescent Well-Care Visits (18-21)	Admin	32.77 ◆	29.24 ◆	28.49 ◆	30.17 ◆
(WCV) Child and Adolescent Well-Care Visits (Total)	Admin	60.85 ◆◆	54.40 ◆	55.73 ◆◆	56.99 ◆◆

Admin – Measure calculated using administrative data.

ECDS – Measure calculated using NCQA’s electronic clinical data systems (ECDS) reporting standards.

Hybrid – Measure calculated using administrative and medical record review data.

Survey – Measure calculated using survey data.

◆ – A lower rate indicates better performance.

SD – Small denominator; MCP followed specifications, but the denominator was too small (fewer than 30) to report a valid rate.

ND – No data; MCP did not report measure data to NCQA.

NC – Not calculated; the average could not be calculated due to insufficient data for two or more MCPs.