



WVBMS Drug Utilization Board

May 20, 2026

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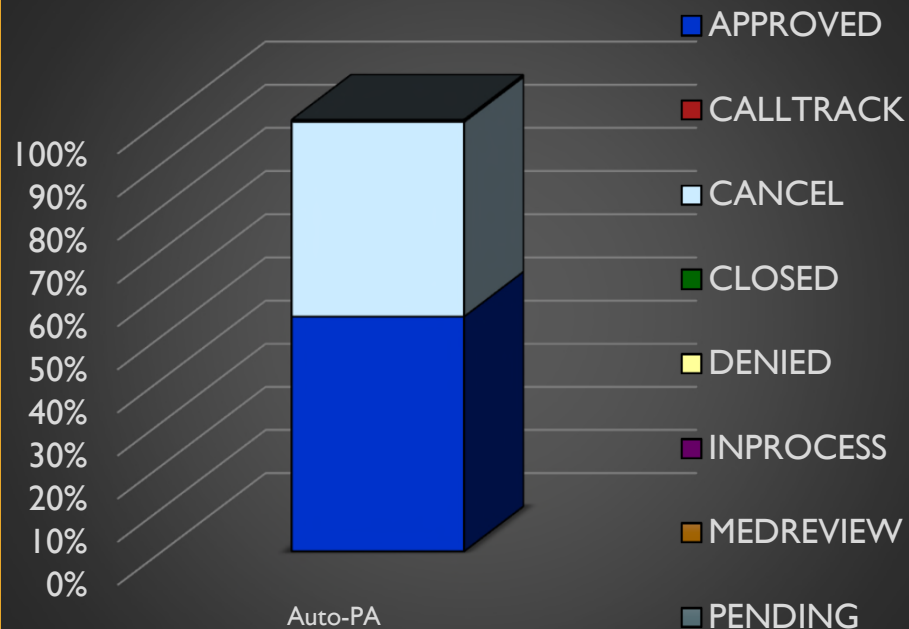
WVU School of Pharmacy



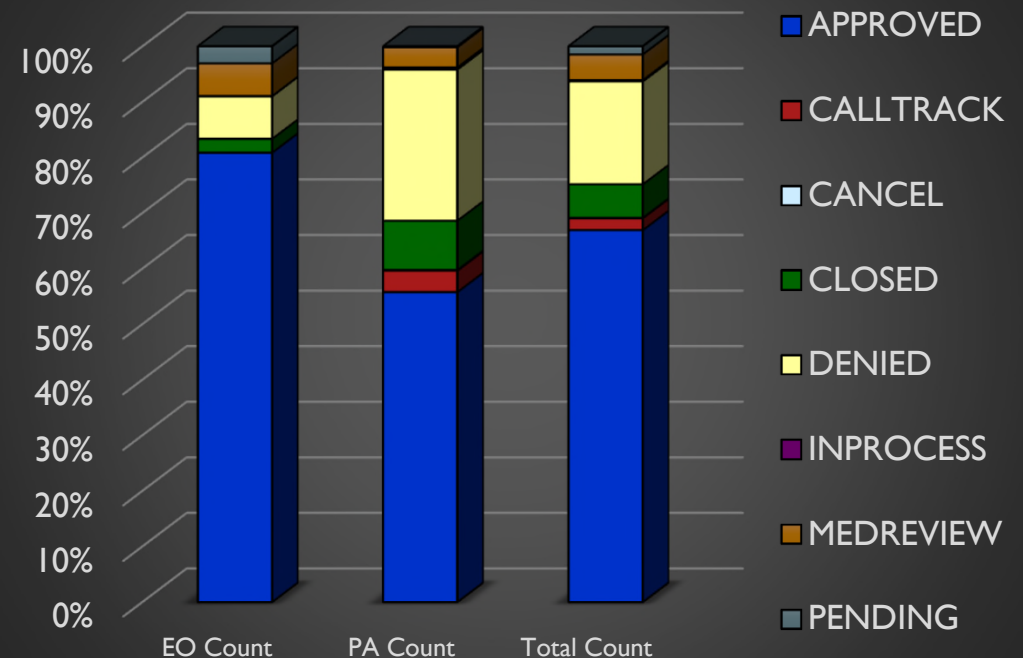
February 2026 Program Summary

	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	7,133	80.54%	6,284	52.41%	13,417	64.36%
DENIED	751	8.48%	3,223	26.88%	3,974	19.06%
PENDING	293	3.31%	39	0.33%	332	1.59%
Total Program Reviews (including Calltrack, Cancel, Closed, Inprocess, and Medreview status)	8,857	38.30% Of EO/PA total	11,990	51.84% Of EO/PA total	20,847	90.14%
# Member ID# s	6,529	1.36	9,548	1.26	16,077	1.30

Percentages by Status for Auto-PA



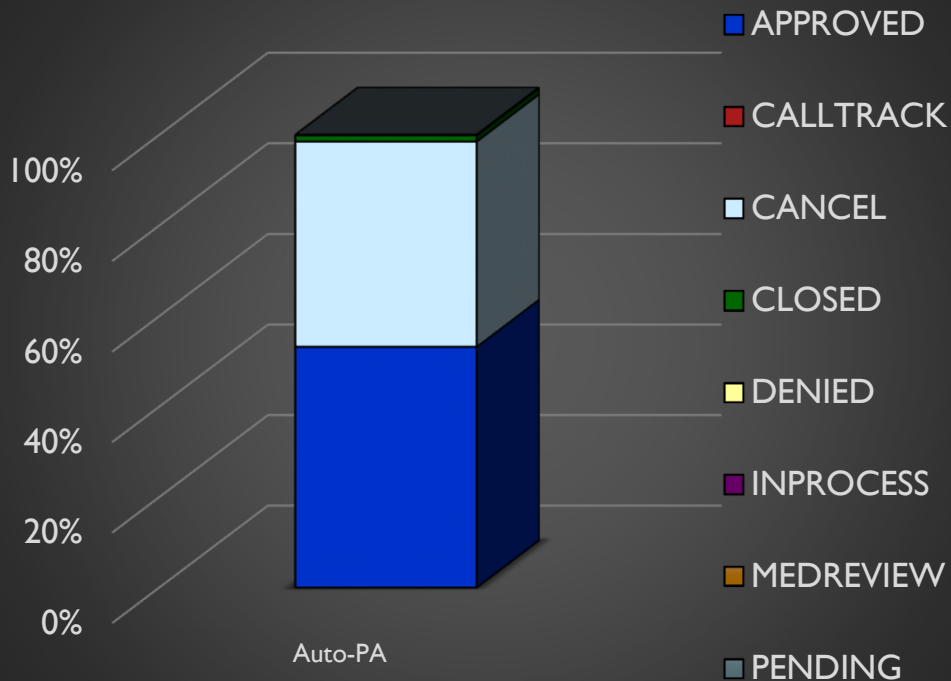
Percentages for Non-Auto-PA by Status and Type



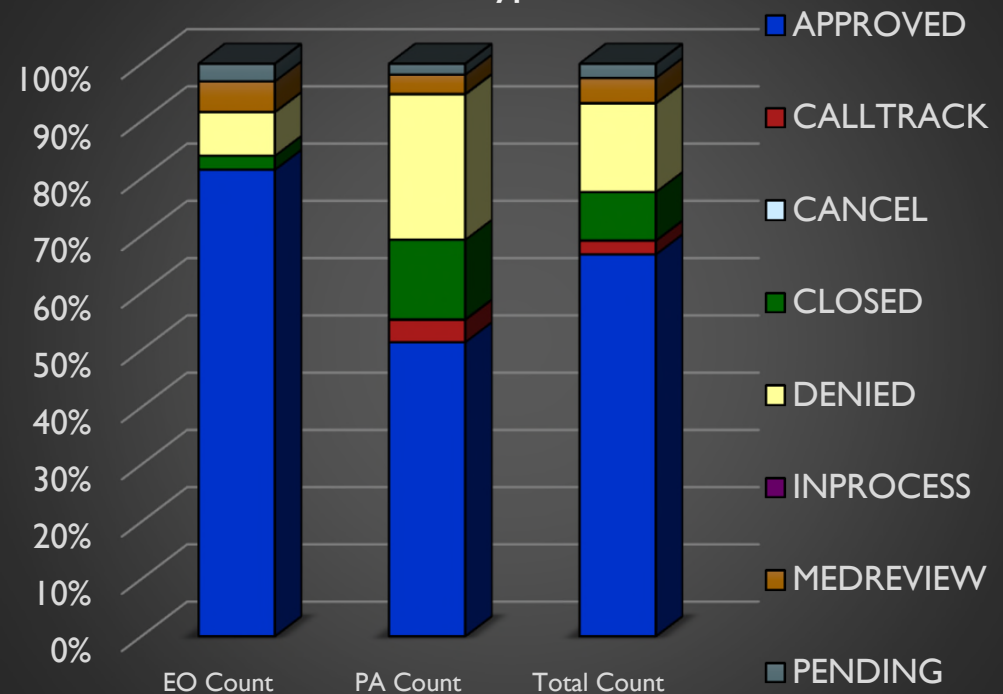
March 2026 Program Summary

	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	8,140	81.19%	7,141	50.69%	15,281	63.37%
DENIED	782	7.80%	3,954	28.07%	4,736	19.64%
PENDING	329	3.28%	169	1.20%	498	2.07%
Total Program Reviews (including Calltrack, Cancel, Closed, Inprocess, and Medreview status)	10,026	37.58% Of EO/PA total	14,087	52.80% Of EO/PA total	24,113	90.38%
# Member ID# s	7,457	1.34	11,029	1.28	18,486	1.30

Percentages by Status for Auto-PA



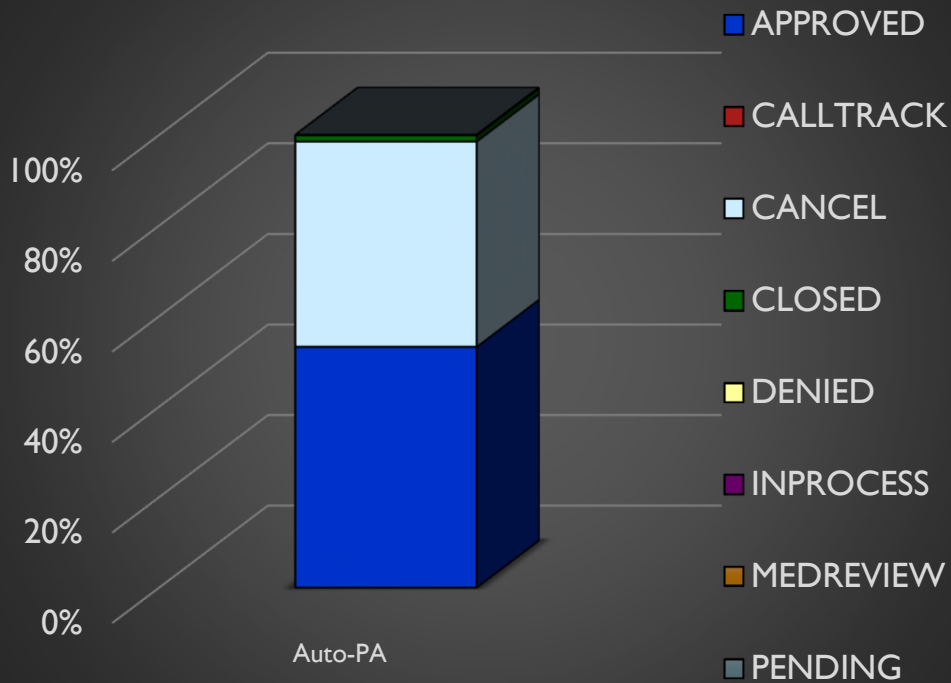
Percentages for Non-Auto-PA by Status and Type



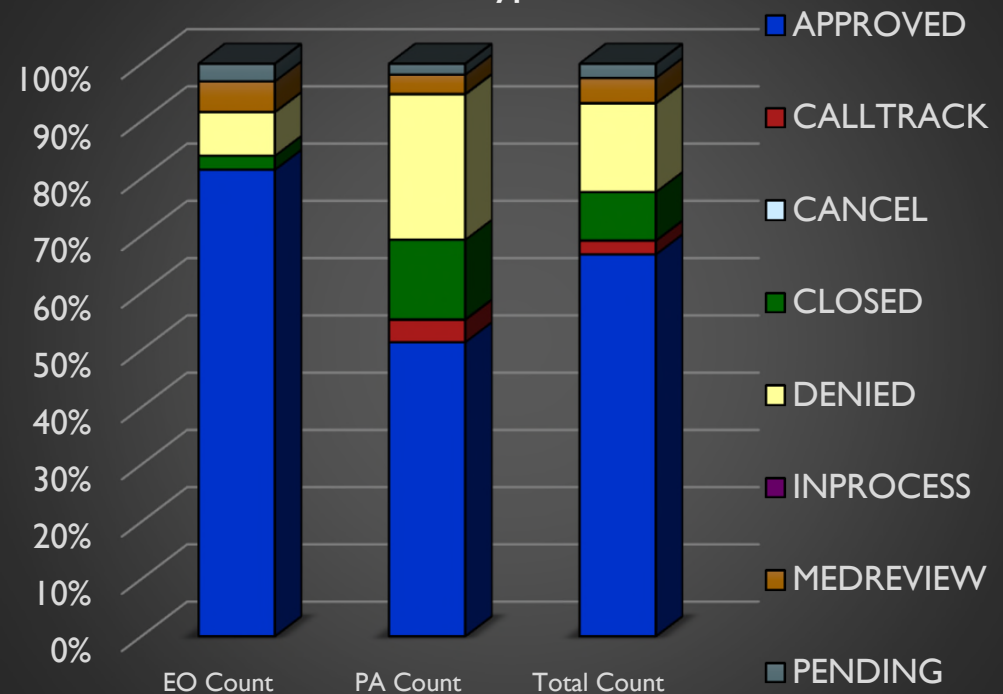
April 2026 Program Summary

	EO Count	% of EO Total	PA Count	% of PA Total	Total Count	% of Total
APPROVED	8,055	82.31%	6,936	51.84%	14,991	64.71%
DENIED	748	7.64%	3,674	27.46%	4,422	19.09%
PENDING	321	3.28%	305	2.28%	626	2.70%
Total Program Reviews (including Calltrack, Cancel, Closed, Inprocess, and Medreview status)	9,786	37.55% Of EO/PA total	13,379	51.34% Of EO/PA total	23,165	88.89%
# Member ID# s	7,224	1.35	10,537	1.27	17,761	1.30

Percentages by Status for Auto-PA



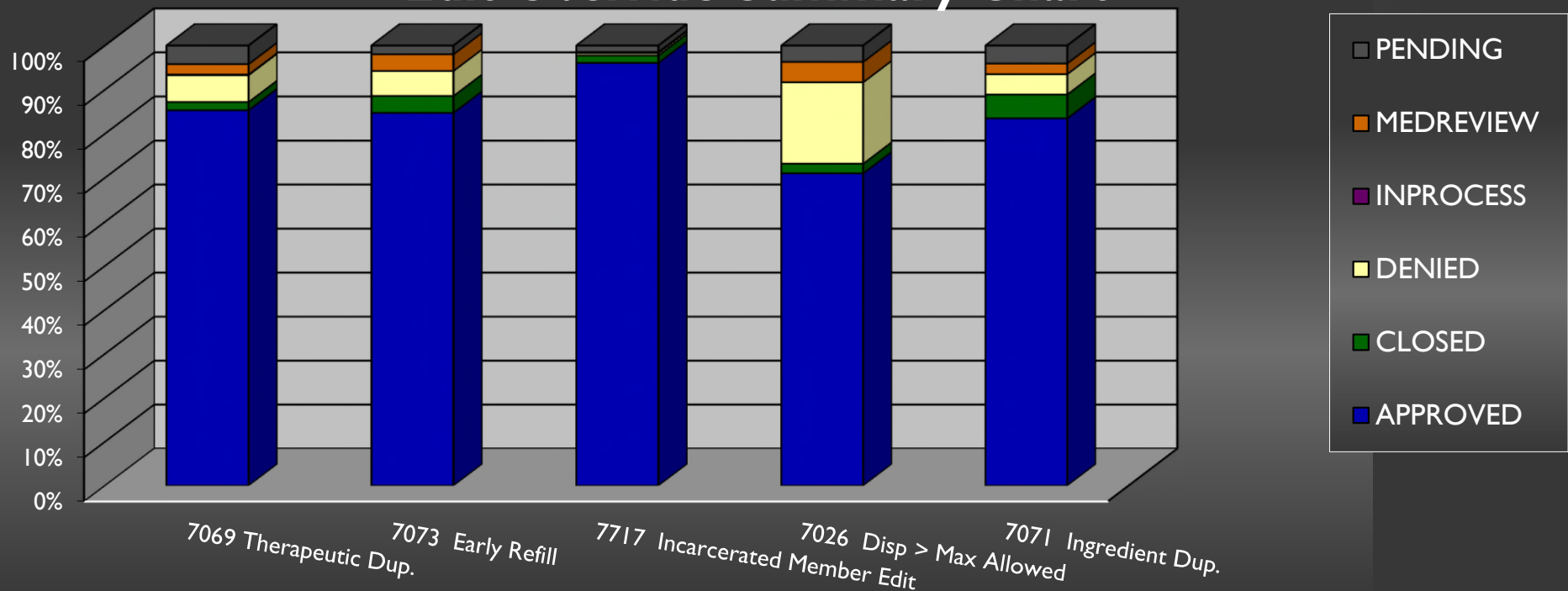
Percentages for Non-Auto-PA by Status and Type



February 2026 Edit Overrides

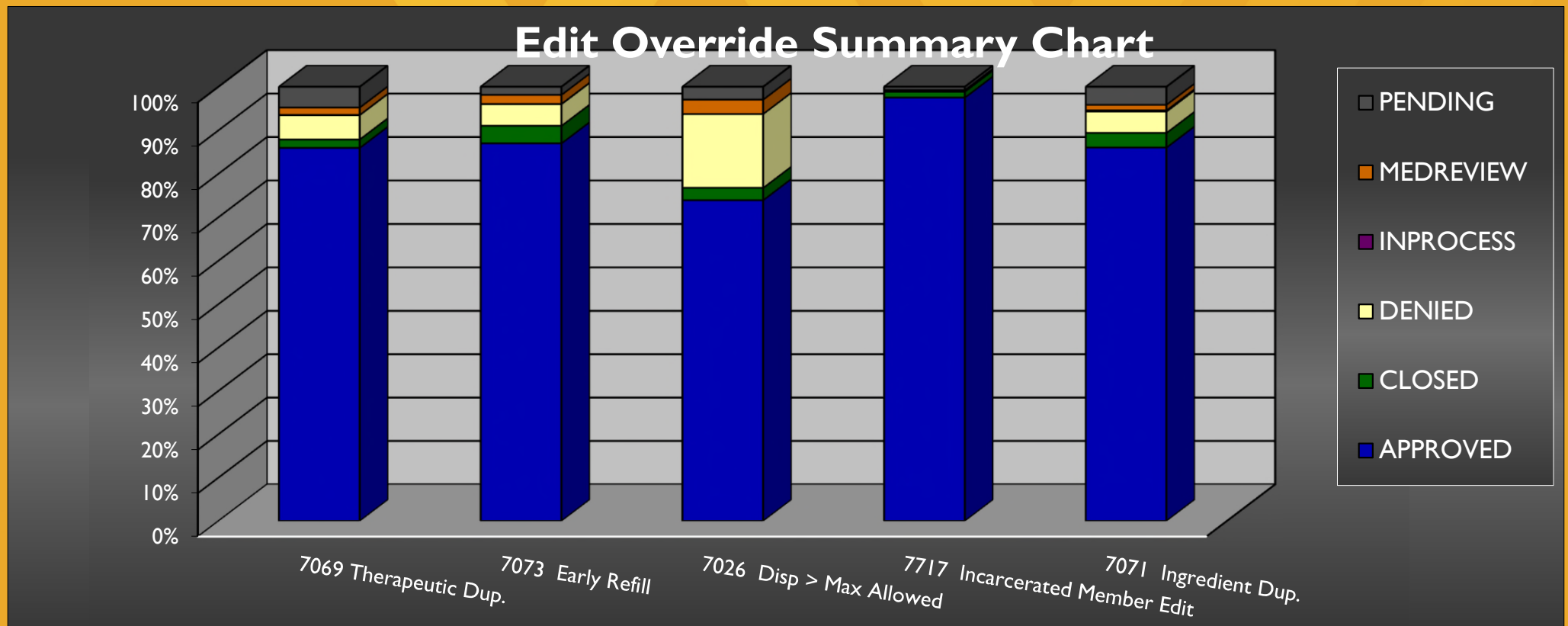
EO Status	7069 Ther.Dup	7073 Early Refill	7717 Incarcerated Member Edit	7026 Disp>Exceeds Max	7071 Ingredient Dup.
APPROVED	86.63%	84.57%	96.82%	69.63%	85.76%
DENIED	5.58%	5.96%	0.64%	19.29%	4.64%
PENDING	3.95%	2.66%	1.02%	4.10%	2.48%
Total EO's (including, Closed, Inprocess, and Medreview status)	3,567	1,879	786	731	323
% of TOTAL EO COUNT	37.45%	19.73%	8.25%	7.67%	3.39%

Edit Override Summary Chart



March 2026 Edit Overrides

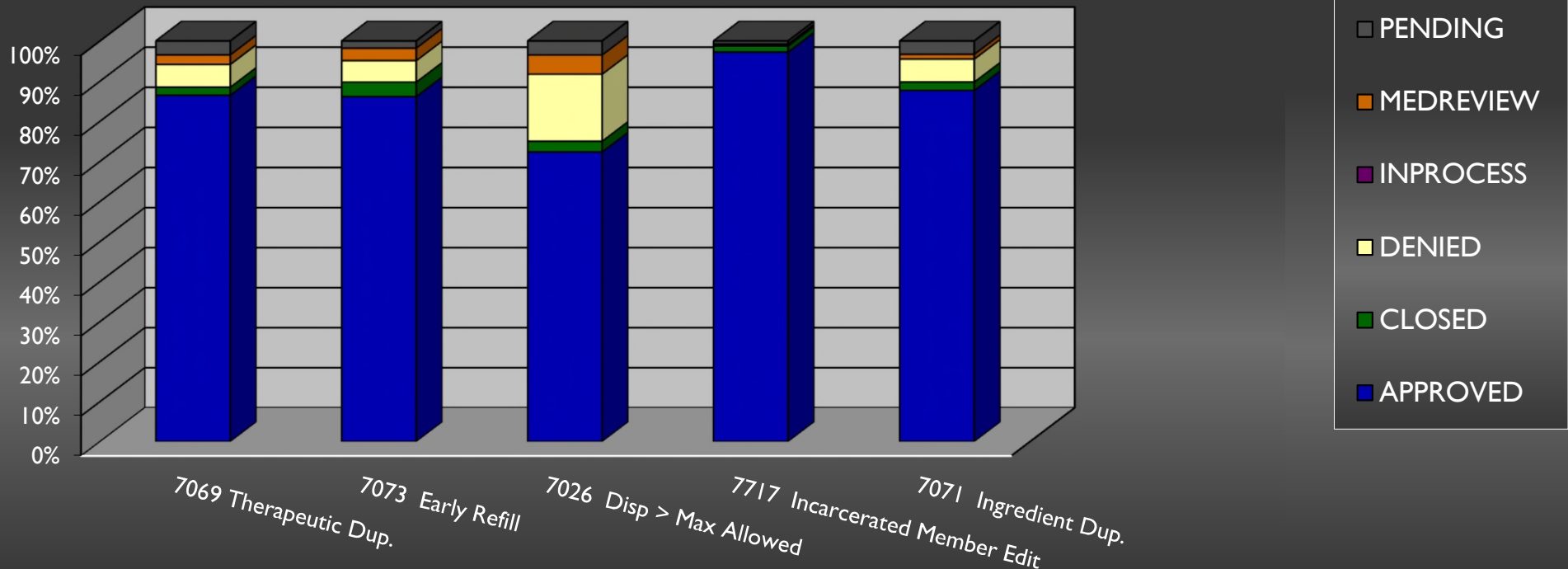
EO Status	7069 Ther.Dup	7073 Early Refill	7026 Disp>Exceeds Max	7717 Incarcerated Member Edit	7071 Ingredient Dup.
APPROVED		86.98%	73.91%	97.51%	86.01%
DENIED	5.60%	4.99%	17.00%	0.12%	4.92%
PENDING	4.77%	1.86%	2.95%	0.75%	4.15%
Total EO's (including, Closed, Inprocess, and Medreview status)	4,088	2,204	847	804	386
% of TOTAL EO COUNT	37.87%	20.42%	7.85%	7.45%	3.58%



April 2026 Edit Overrides

EO Status	7069 Ther.Dup	7073 Early Refill	7026 Disp>Exceeds Max	7717 Incarcerated Member Edit	7071 Ingredient Dup.
APPROVED	86.92%	87.71%	70.91%	97.25%	87.06%
DENIED	5.32%	5.12%	19.20%	0.38%	5.84%
PENDING	4.35%	2.28%	4.36%	0.38%	3.55%
Total EO's (including, Closed, Inprocess, and Medreview status)	4,022	2,189	849	799	394
% of TOTAL EO COUNT	38.01%	20.69%	8.02%	7.55%	3.72%

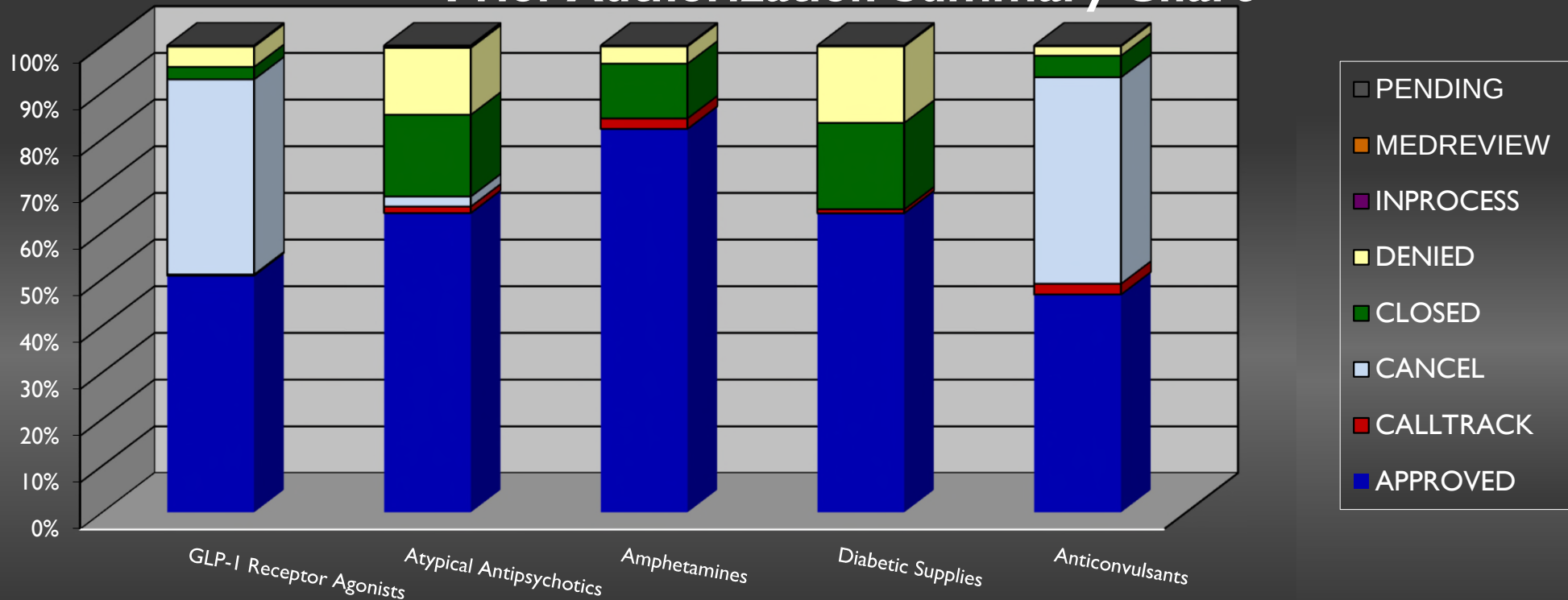
Edit Override Summary Chart



February 2026 PA Stats

PA Status	GLP-1 Receptor Agonists	Atypical Antipsychotics	Amphetamines	Diabetic Supplies	Anticonvulsants
APPROVED	50.73%	64.13%	82.15%	64.08%	46.68%
DENIED	4.34%	14.34%	3.70%	16.37%	2.05%
PENDING	0.24%	0.42%	0.18%	0.09%	0.13%
Totals (including, Calltrack, Cancel, Closed, Inprocess, and Medreview status)	2,927	1,444	1,109	1,069	782
Top Medication	Ozempic	Vraylar	Adderall IR	Dexcom	Divalproex DR

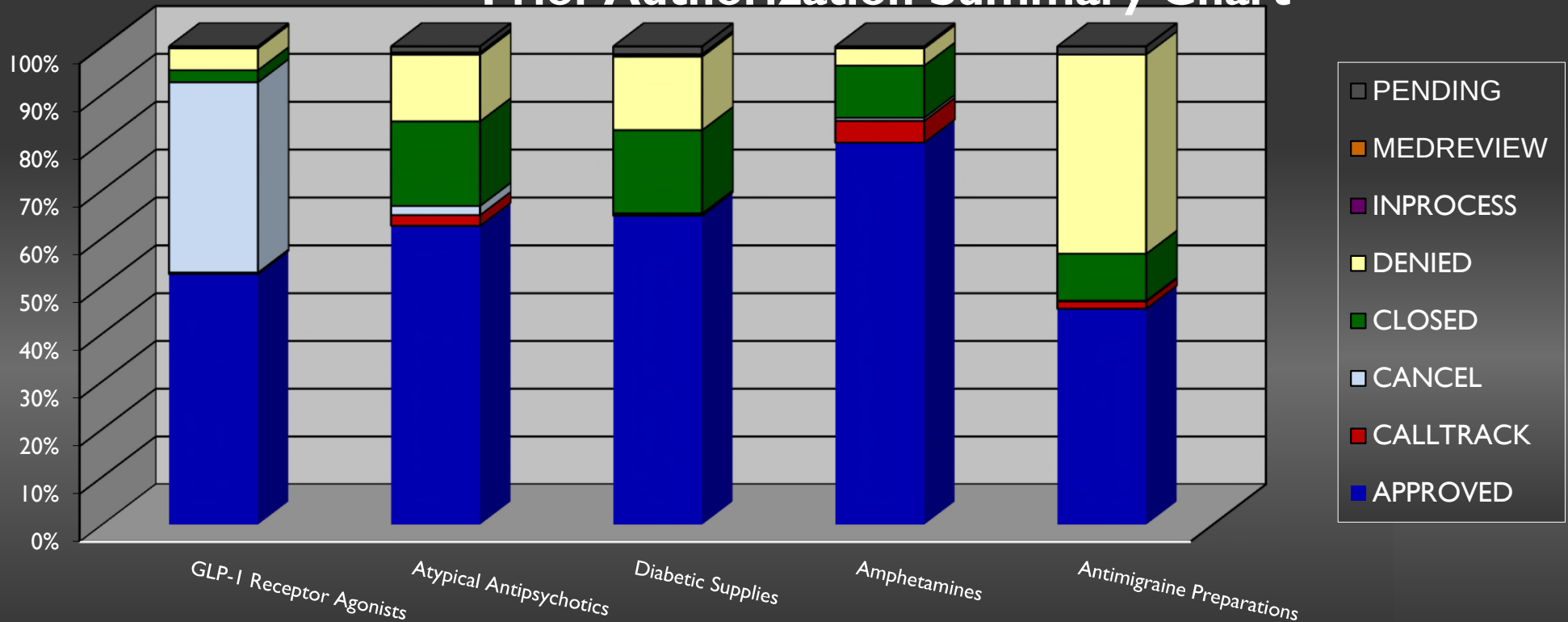
Prior Authorization Summary Chart



March 2026 PA Stats

PA Status	GLP-1 Receptor Agonists	Atypical Antipsychotics	Diabetic Supplies	Amphetamines	Antimigraine Preparations
APPROVED	52.47%	62.51%	64.67%	79.91%	45.18%
DENIED	4.59%	13.94%	15.36%	3.61%	41.62%
PENDING	0.36%	1.25%	1.61%	0.39%	1.69%
Totals (including, Calltrack, Cancel, Closed, Inprocess, and Medreview status)	3,358	1,686	1,367	1,274	591
Top Medication	Ozempic	Vraylar	Dexcom	Adderall XR	Nurtec

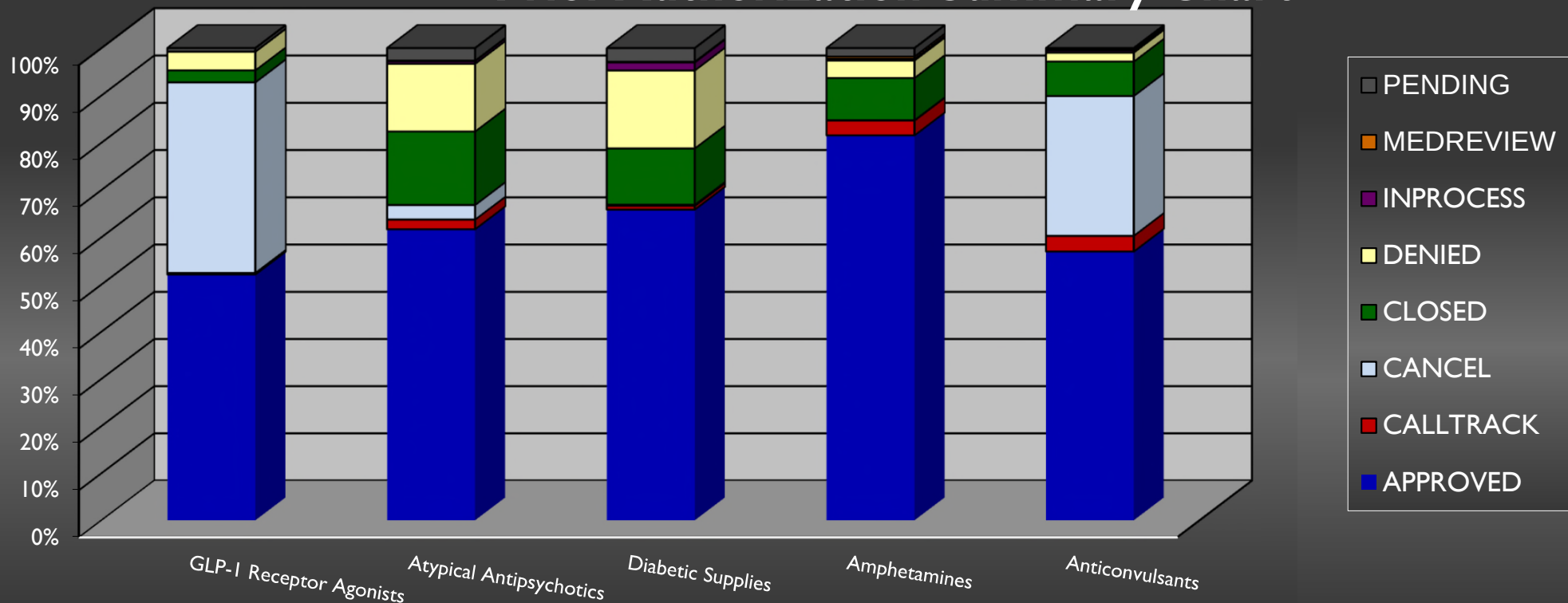
Prior Authorization Summary Chart



April 2026 PA Stats

PA Status	GLP-1 Receptor Agonists	Atypical Antipsychotics	Diabetic Supplies	Diabetic Supplies	Anticonvulsants
APPROVED	52.11%	61.69%	65.84%	81.55%	56.96%
DENIED	3.94%	14.31%	16.50%	3.71%	1.90%
PENDING	0.73%	2.65%	2.87%	1.77%	0.32%
Totals (including, Calltrack, Cancel, Closed, Inprocess, and Medreview status)	3,276	1,621	1,291	1,187	632
Top Medication	Ozempic	Vraylar	Dexcom	Adderall IR	Divalproex DR

Prior Authorization Summary Chart



Phone Call Request Turnaround

February 2026

	Calls Presented	Avg Speed of Answer	Avg Ring Duration	Avg Handle Time
Medicaid PA Line	7,858	0:25 sec	0:07	2:30 min
Gainwell DUR Line	7,972	0:27 sec	0:06	2:03 min

March 2026

	Calls Presented	Avg Speed of Answer	Avg Ring Duration	Avg Handle Time
Medicaid PA Line	8,919	0:20 sec	0:07	2:25 min
Gainwell DUR Line	9,488	0:29 sec	0:07	2:00 min

April 2026

	Calls Presented	Avg Speed of Answer	Avg Ring Duration	Avg Handle Time
Medicaid PA Line	8,932	0:26 sec	0:07	2:24 min
Gainwell DUR Line	9,308	0:24 sec	0:07	1:58 min

Number of Contacts

	February 2026	March 2026	April 2026
Less Than or Equal to 3 Notes Per Created EO-PA	96.89%	96.83%	97.02%

Thank you

Any Questions?

